



VIS-X9SOFT Video Wall Switch Software
User's Manual

Version1.1

The indications of symbols

■ Safety instructions

Some symbols pointing out the potential risk of injury and property loss are used in the instructions and devices, to help you use the devices safely and properly. Symbols and their indications are as follows. Please make sure that you have known these instructions before reading the manual.

	Remind users to operate and maintenance according to the instructions attached to the devices. If ignoring this information, it may cause death or injury due to wrong operations.
	Remind users that uninsulated dangerous voltage in devices may lead to electric shock.
	CE certification means that the product has reached the safety requirements specified by EU regulations, users can be assured.
	SGS certification means that the product has reached the quality standards of the world's largest Societe Generale de Surveillance.
	This product has passed ISO9001 international quality certification (certification bodies: Rheinland TUV).
	WARNING: To avoid electric shock, do not open the cover, and do not place unnecessary portion in the chassis. Please contact qualified service personnel.

■ General information indications



Information that may lead to an unsuccessful operation or setting and other relevant information needed to be noticed is listed.

Important notes



Warning

To ensure reliable use of devices and safety of personnel, please observe the following items in the installation, use and maintenance.

Notes in installation

- ◆ Do not use this product in the following places: Where exists dust, smoke, conductive dust, corrosive gases or flammable gases; where exposes to high temperature, condensation or wind and rain; where exists vibration and shock. Electric shock, fire, incorrect operation will also lead to product damage and deterioration;
- ◆ During screw hole processing and wiring, metal chips and wire heads shall not be dropped into ventilation holes of controllers, which may cause a fire, malfunction or incorrect operation;
- ◆ When the installation work is done, make sure that no foreign body is left on the surface of ventilation, including contact paper and other packaging materials, otherwise it may lead to poor run-time heat, causing a fire, malfunction or incorrect operation;
- ◆ Avoid wiring or inserting/pulling plugs in charged state, otherwise it may easily lead to electric shock or cause damage to the circuit;
- ◆ Installation and wiring must be solid and reliable, poor contact may result in incorrect operation;
- ◆ For application in occasions with severe interference, shielded cables should be used to input and output high-frequency signal so that anti-interference performance of the system could be improved.

Notes in wiring

- ◆ All of the external power supply must be cut off before carrying out installation, wiring and other operations, or it may cause electric shock or equipment damage;

- ◆ This product is grounded through the grounding conductor of the power cord. In order to avoid electric shock, the grounding conductor must be connected to earth. Before connecting the input or output terminals of the product, make sure that the product is properly grounded;
- ◆ Once wiring is completed, foreign matters should be immediately removed. Please cover the terminal covers of product before power connection to avoid electric shock;

Notes in operation and maintenance

- ◆ Do not touch the terminal when power is on, or it may cause electric shock or incorrect operation;
- ◆ Perform cleaning and terminal tightening when power is off, for these operations may cause electric shock when power is on;
- ◆ Perform connection, removal or other operations of the communication signal cables and the cables of expansion board or control unit after power is off, or it may cause equipment damage or incorrect operation;
- ◆ Do not disassemble the equipment, so as not to damage the internal electrical components;
- ◆ Always read the manual, after security fully recognized, changing the program, commissioning, starting and stopping operations after security is fully recognized;
- ◆ Button batteries must be replaced when the power is off. When you indeed need to replace the button batteries with the power on, the operation should be performed by a qualified electrical technician wearing insulated gloves.

Notes in product obsolescence

- ◆ Explosive electrolytic capacitors: It may cause explosion when electrolytic capacitor on the circuit board burns;
- ◆ Please collect and process separately, it cannot be put in the life garbage.
- ◆ Please process it as industrial waste, or process it in accordance with local environmental regulations.

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1.Basic Setting Instruction

1.1 Interface

User Login interface

Click the 'VideoWallSwitchers' icon to get the user login interface,the default User name is 'ADMIN' and Password is 'admin' as the picture bellowing,

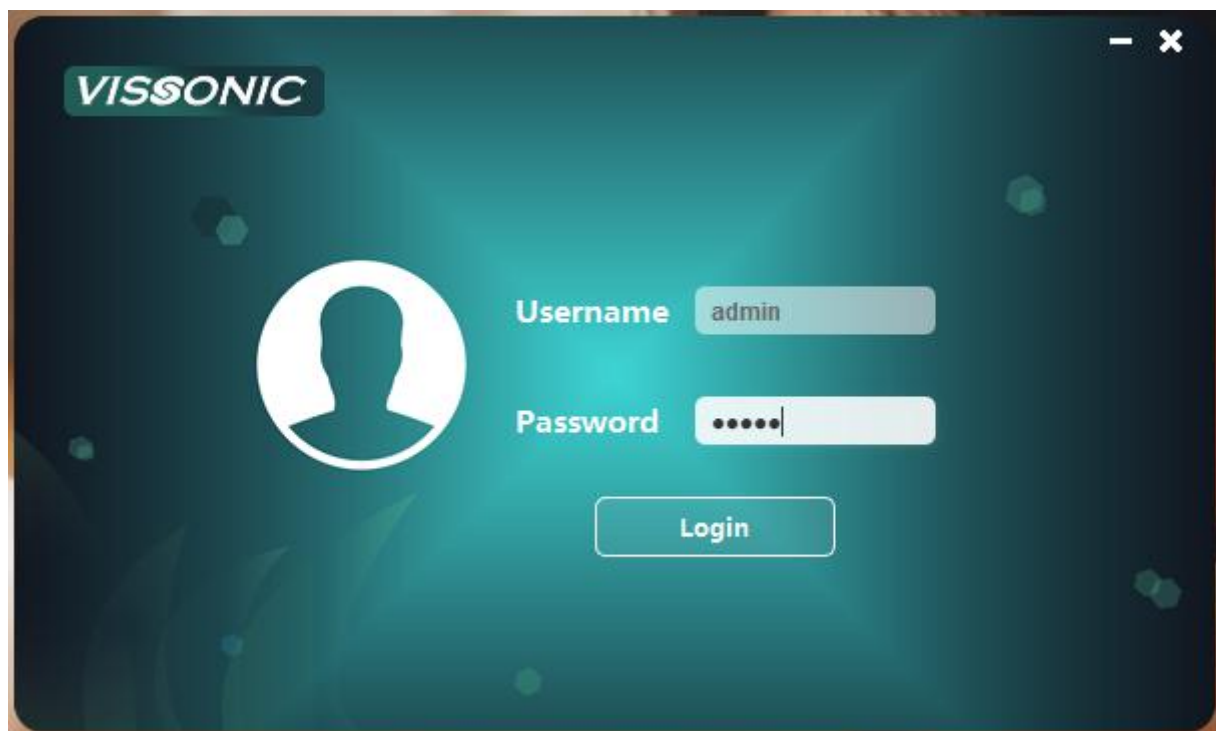


Figure 1-1-1 User Login Interface

Pro Matrix is combined with the bellowing windows.

1. Matrix Mode interface

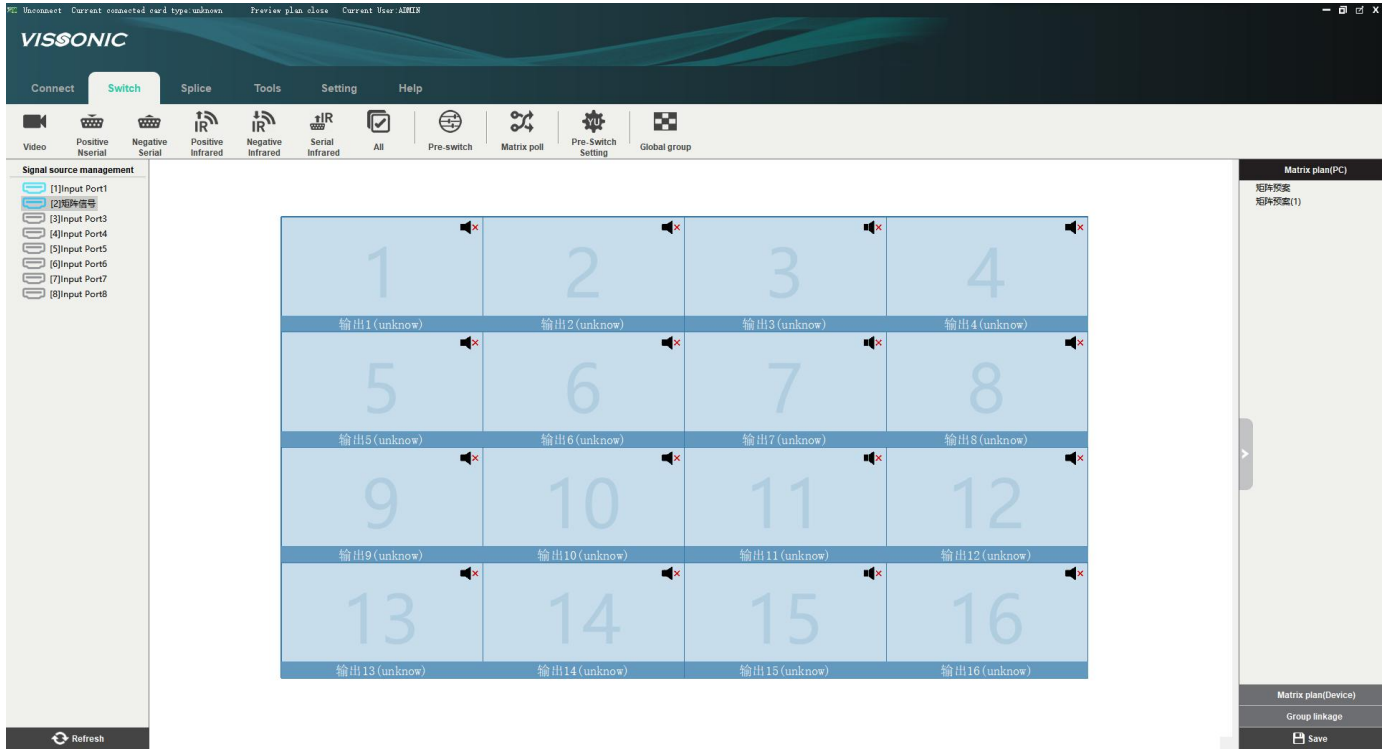


Figure 1-1-2 Matrix mode interface

2.Splicing Model Interface(with prevideo card) as bellowing picture

Figure 1-1-3 Splice mode Interface

Splicing Model Interface(without prevideo card) as bellowing picture

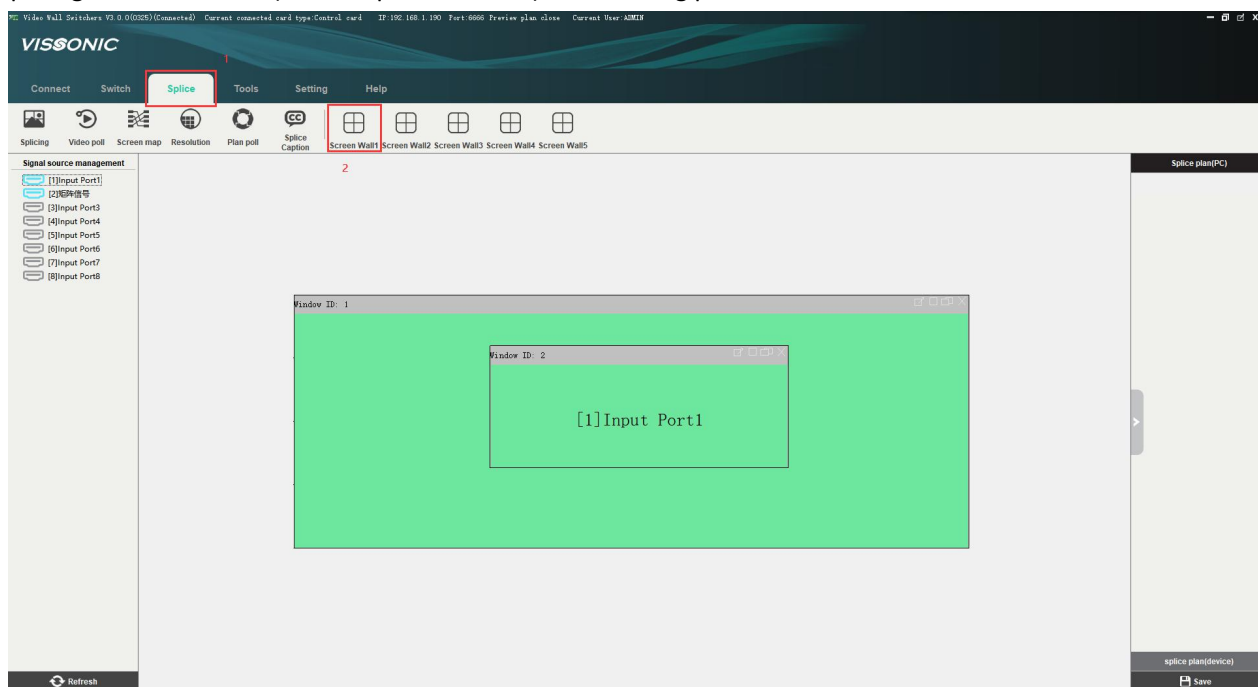


Figure 1-1-4 Splice mode Interface

1.2 Input Signal Window

As shown in Figure 1-2-1, select the output signal shown in the output signal window in Figure 2 and double-click the input signal shown in Figure 1, or drag the input signal to the output window to switch the video. (The signal input shown here usually represents the input ports on the left of X9 series matrix)

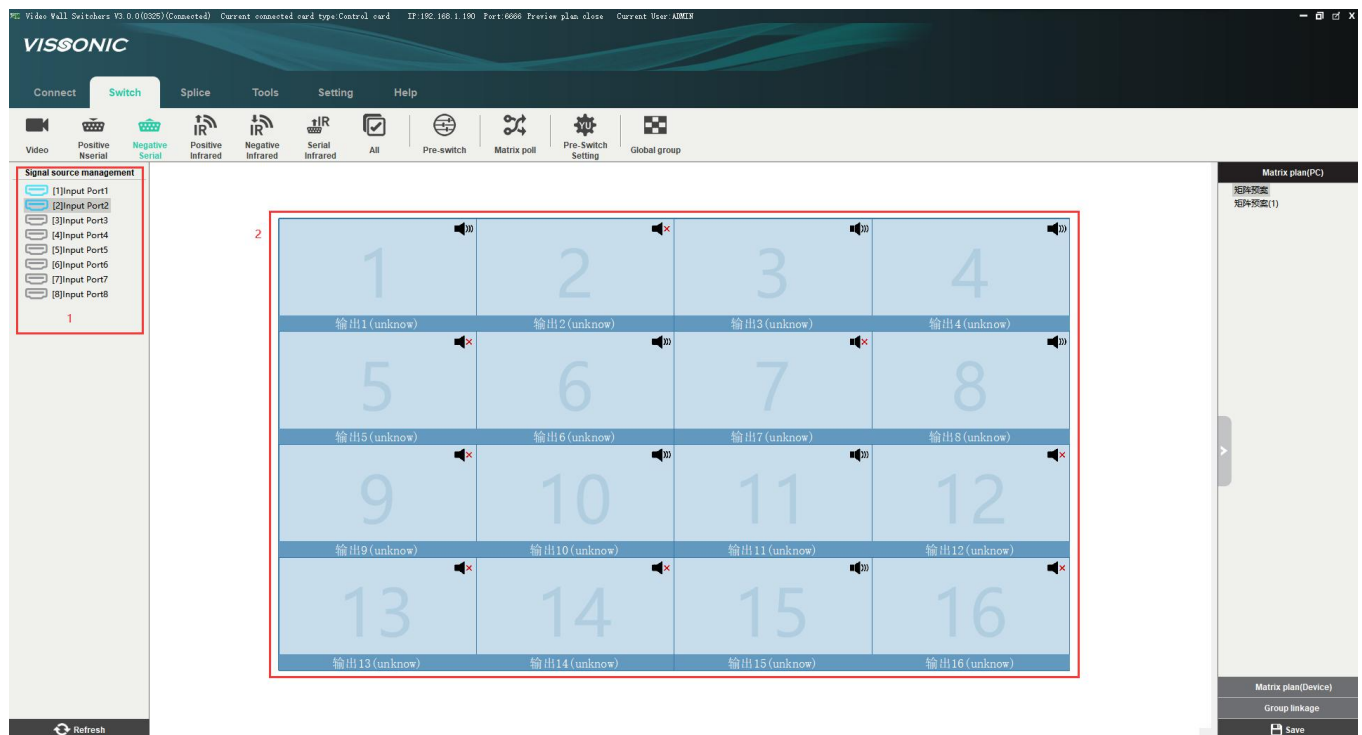


Figure 1-2-1 Input Signal Operation

1.2.1 Right-click menu on the input signal

Right click of any input signal and get the menu as the Figure 1-2-2

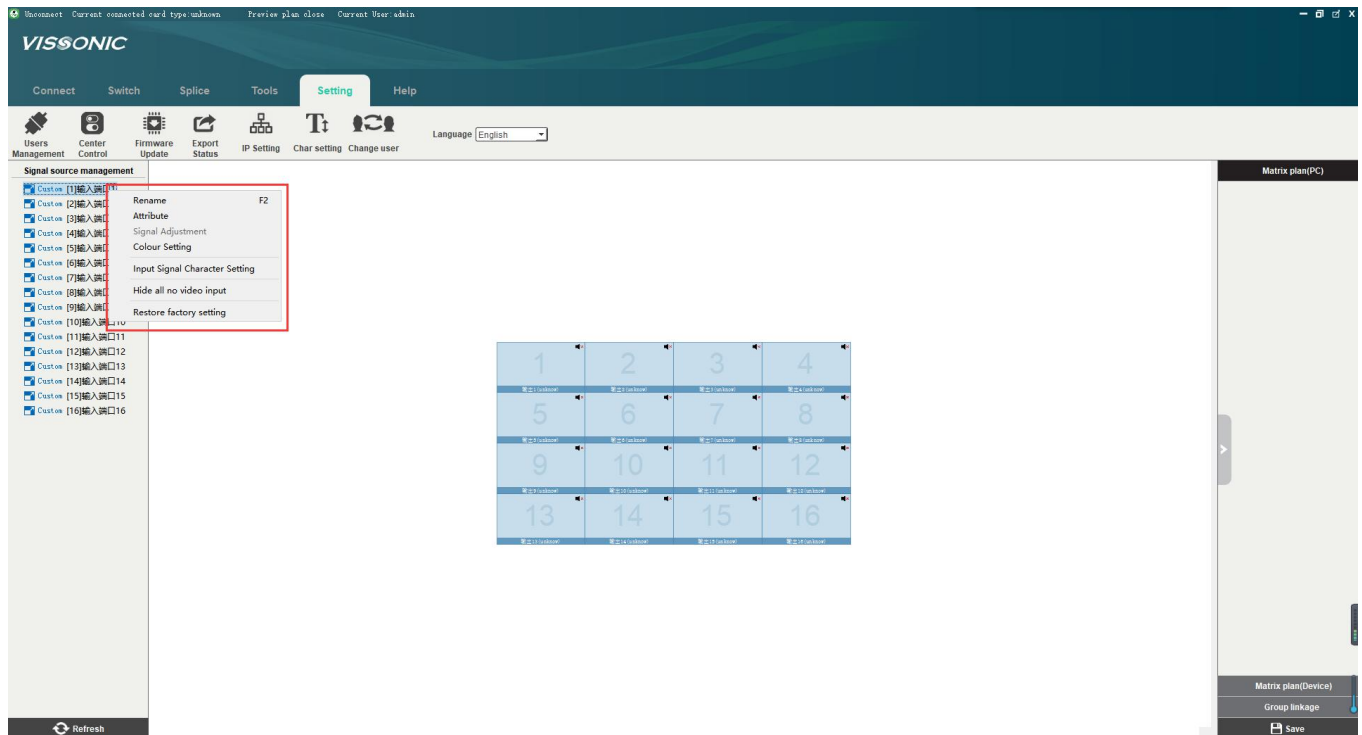


Figure 1-2-2 Right-click menu on input signal

1. Rename

Right click on the rename option will pop up the following dialog box



Figure 1-2-3 Rename dialog box

Enter the new name and click "OK" to enter the corresponding name of video source. Such as input port 1, rename it as DVD as shown below.



Figure 1-2-4 Rename dialog box

Click "OK", the effect shown in the following figure:

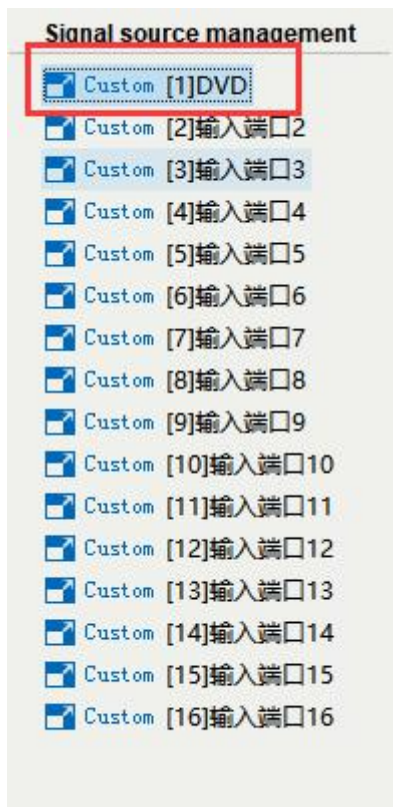


Figure 1-2-3 Rename dialog box

2.Attribute

Right click on the "Attribute" option will pop up the following dialog box.

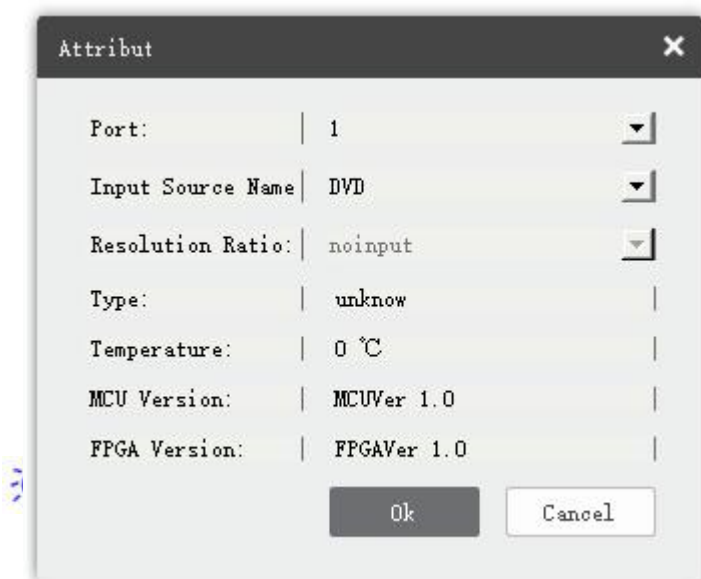


Figure 1-2-4 Attribute

Displays the detailed information about the corresponding input port (ID on the hardware). After opening one of the attribute dialog box, you can select different port no. to view the corresponding port information.

After changing the output source resolution, you need to refresh the display by refresh button



and get the modified resolution on the display. When there are no input source, the 'Resolution Ratio' display "Noinput".

3.Signal Adjustment

Right click on the mouse click on the node (if the node is VGA / YUV / CV, signal adjustment options is available), the following dialog box pops up.

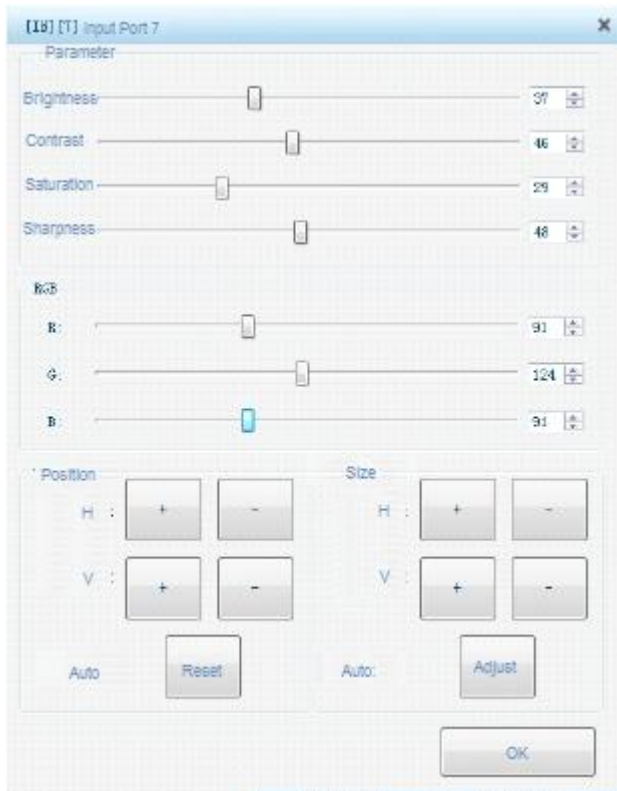


Figure 1-2-5 Signal Adjustment

Signal adjustment can adjust the signal brightness, contrast, saturation, sharpness, color value RGB, position adjustment, resizing.

Brightness--- the degree of shadows of pixels. The brightness of the display is that it is pure white or shade.

Contrast ratio--- the ratio of the highest brightness and the lowest brightness. The pair of the display

The higher the ratio, the display shows the highest brightness and minimum brightness

The wider the field

Saturation--- The pure degree of color, the more pure the higher the saturation, such as pure blue, pure red, pure green are high saturation, and gray blue, rose red, grass green is low saturation. The higher the monitor saturation, the display can be displayed the more the type of color, but the less the less.

RGB--- R for Red (red), G for Green (green), B stands for Blue (blue).

Position adjustment--- the main function of the video position is horizontal position plus 1 minus 1, vertical position plus 1 minus 1.

Size adjustment--- the main function is to the size of the video location plus 1 minus 1, vertical size plus 1 minus 1.

4 Colour Setting

Right click on the " Colour Setting " option to pop up the following dialogue frame:

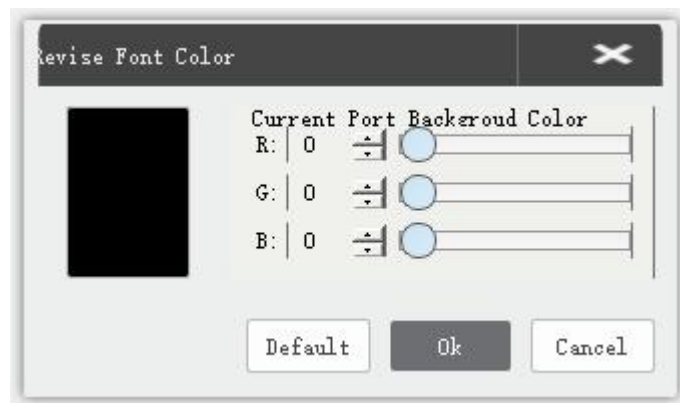


Figure 1-2-6 Colour Setting

Set port 7 as shown below:

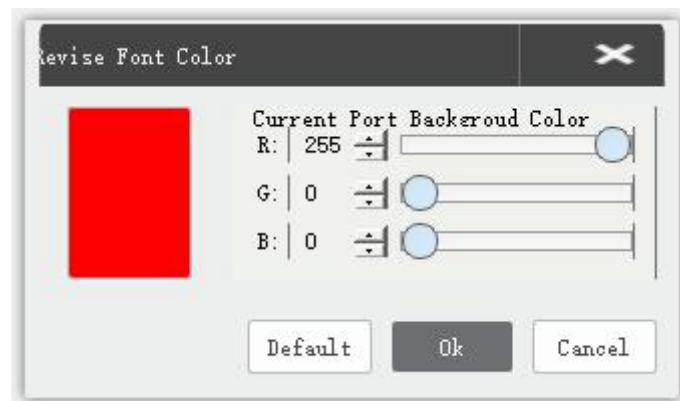


Figure 1-2-7 Colour Setting

Click "OK", the effect shown below:



Figure 1-2-8 Colour Setting

 Ctrl + left mouse button (shirt + left mouse button) to select multiple input ports to select color Setting.

5, Input Signal Character setting

Click on the input signal character information set, the current signal source character overlay settings.

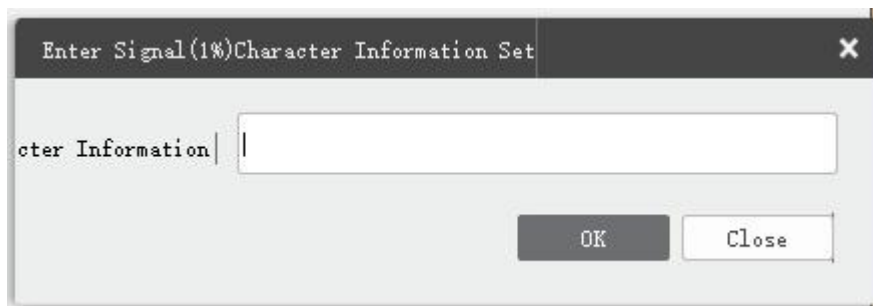


Figure 1-2-9 Input Signal Character Setting

After setting, the upper right of the input signal window displays the character information set on the video wall.

6.Hide all no video input

When you select the 'hide all no video input' options, the window of signal source management only show input channel connecting the input source.

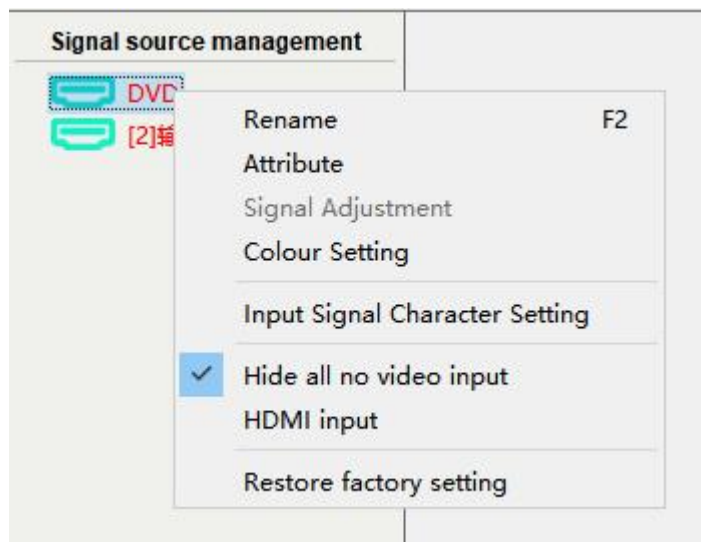
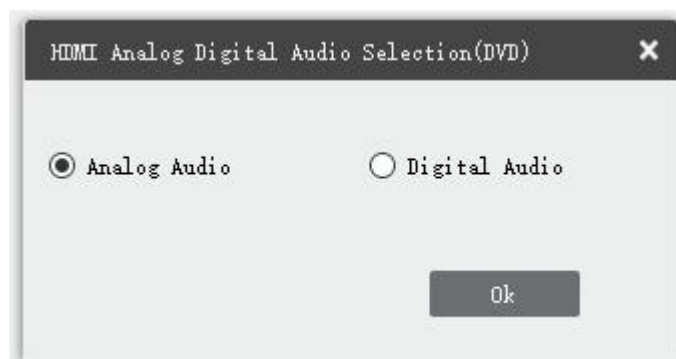


Figure 1-2-10 Input Signal Character Setting

7.HDMI input

Select the 'HDMI input' option,there are pop up the selection for Analog Audio or Digital Audio to select the audio source to transmission with HDMI video.



1.3 Output Signal Window

The mouse wheel can zoom in and out of the output signal window, as shown below.

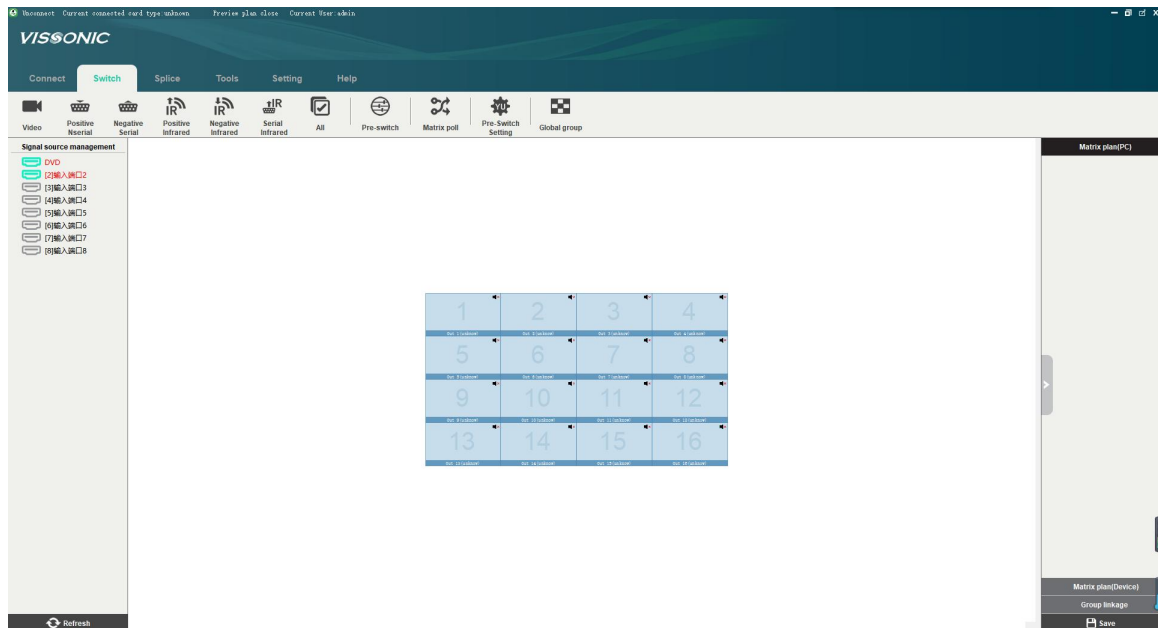


Figure 1-3-1 Output signal window

Through the mouse wheel can be displayed as shown below,

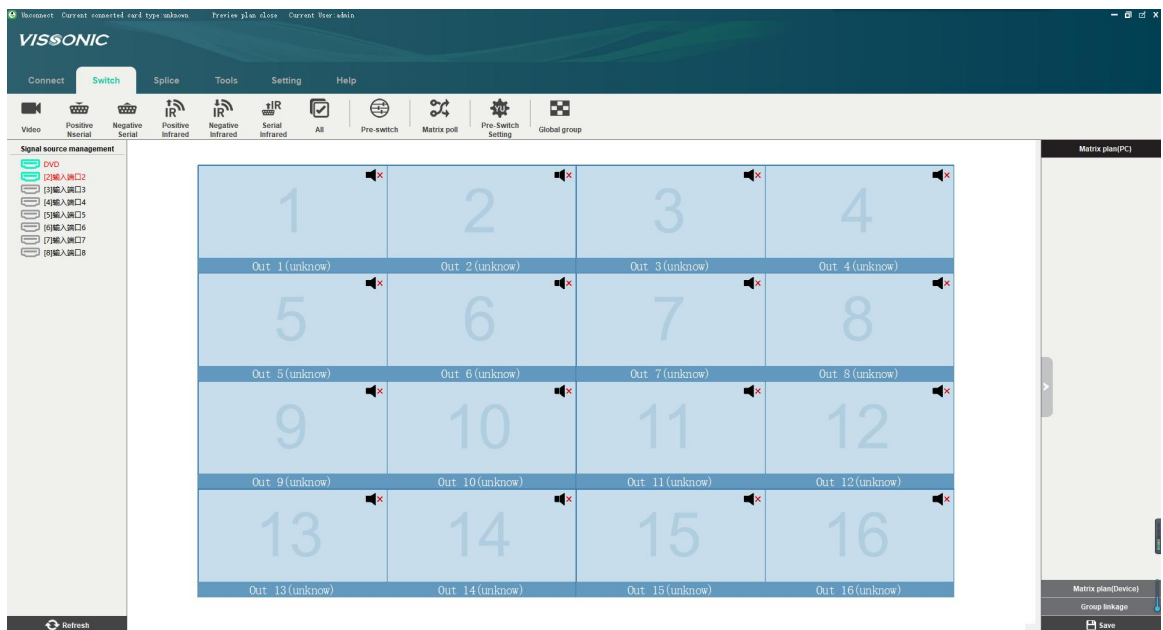


Figure 1-3-2 Output signal window

1.3.1 Right-click menu on the output signal

In the matrix mode, right click anyone of the output window and get will the following menu: (Output windows can be multi-select, You can select or drag the mouse directly selected), the following figure is right click menu under the matrix model

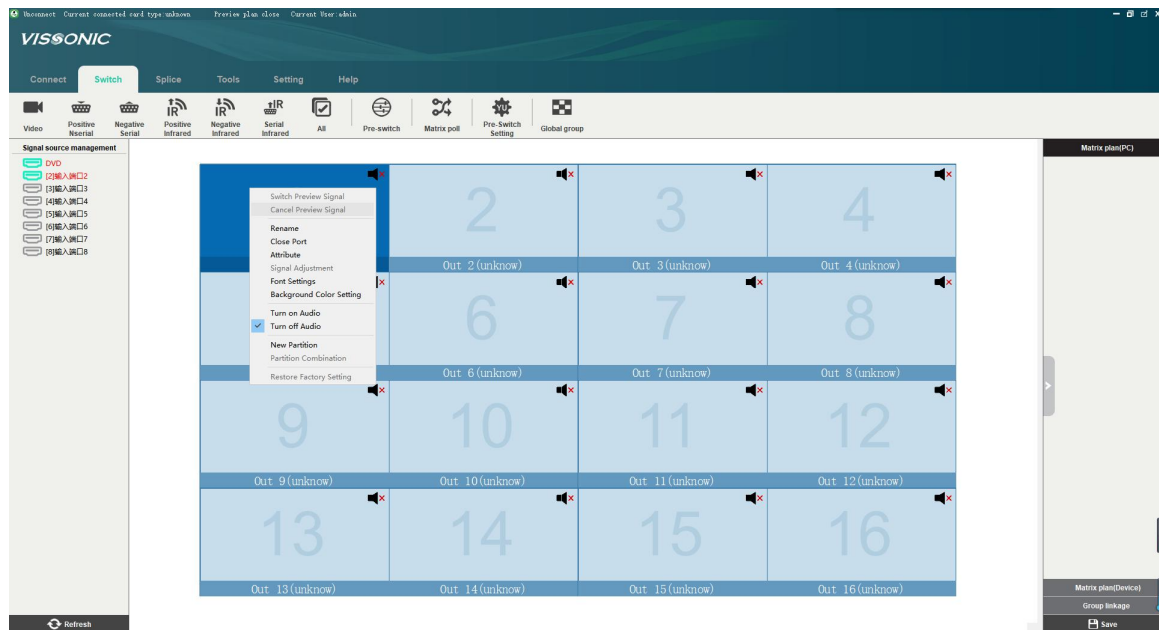
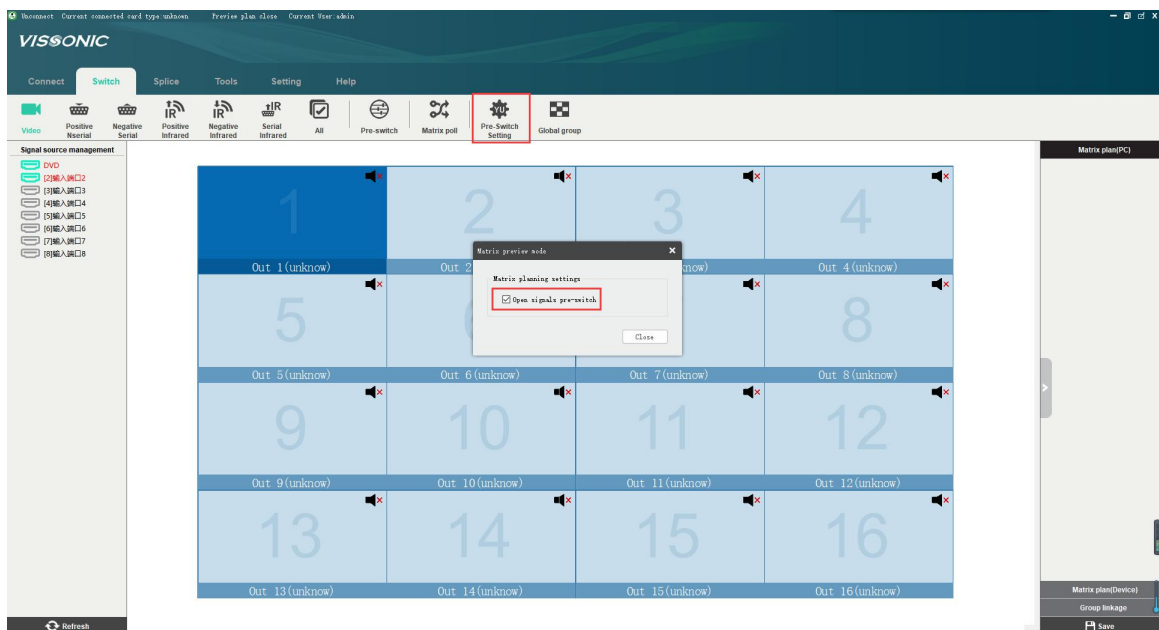


Figure 1-3-3 Right click menu

1. Switch Preview Signal(Cancel Preview Signal)

Before operation, we need to open the Preview signal function by bellowing menu



Current:	Current:	Current:	Current:
Preview:	Preview:	Preview:	Preview:
Out 1(unknow)	Out 2(unknow)	Out 3(unknow)	Out 4(unknow)
Current:	Current:	Current:	Current:
Preview:	Preview:	Preview:	Preview:
Out 5(unknow)	Out 6(unknow)	Out 7(unknow)	Out 8(unknow)
Current:	Current:	Current:	Current:
Preview:	Preview:	Preview:	Preview:
Out 9(unknow)	Out 10(unknow)	Out 11(unknow)	Out 12(unknow)
Current:	Current:	Current:	Current:
Preview:	Preview:	Preview:	Preview:
Out 13(unknow)	Out 14(unknow)	Out 15(unknow)	Out 16(unknow)

Figure 1-3-4 Activate the Pre-Switch function

The area is converted into the corresponding operation effect. Add a pre-switch signal by dragging the left side of the input video port to add pre-switch signal Port, as shown below.



Figure 1-3-4 Switch pre-switch signal

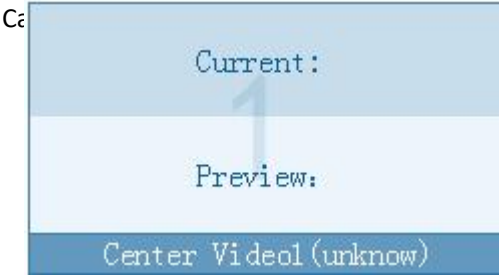


Figure 1-3-5 Cancel pre-switch signal

2.Rename

Select one or multi signal and right-click to select 'Rename' option, pop up bellowing

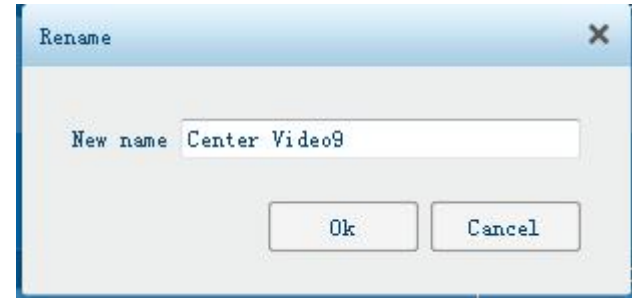


Figure 1-3-6 Rename
enter the name of display and click 'OK'.

3.Close Ports

Close the port in two cases:

1) Select part of the outputs(use the Ctrl + left key to select the output),and right key these selected outputs to get "Close Ports", the following dialog box as bellowing,

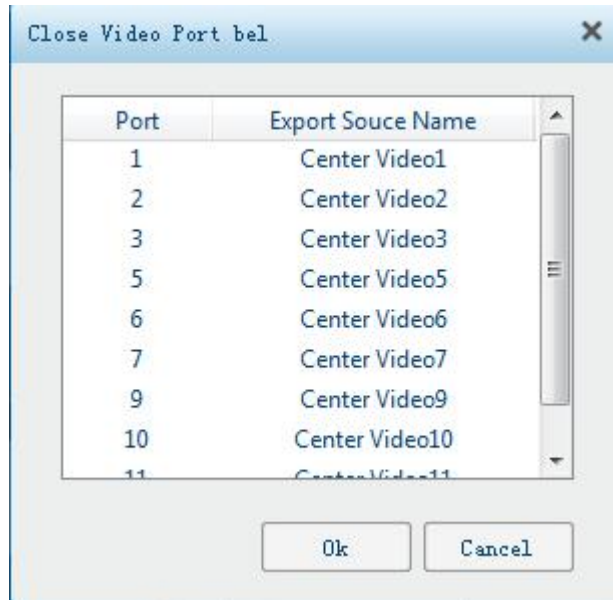


Figure 1-3-7 Close Ports

As above picture, we select the outputs to close and click 'Ok' to disable the connection between outputs and their inputs.

2) All output sources are selected and click the 'Close ports' will pop up the bellowing window for confirmation.,



Figure 1-3-8 Close Ports

Click "OK" to close all output sources corresponding to the input source.

4. Attribute

Right click on the property options in two cases:

1) Single Output selected----right key and select the 'Attribute' menu to pop up the window as Figure 1-3-9.



Figure 1-3-9 Attribute

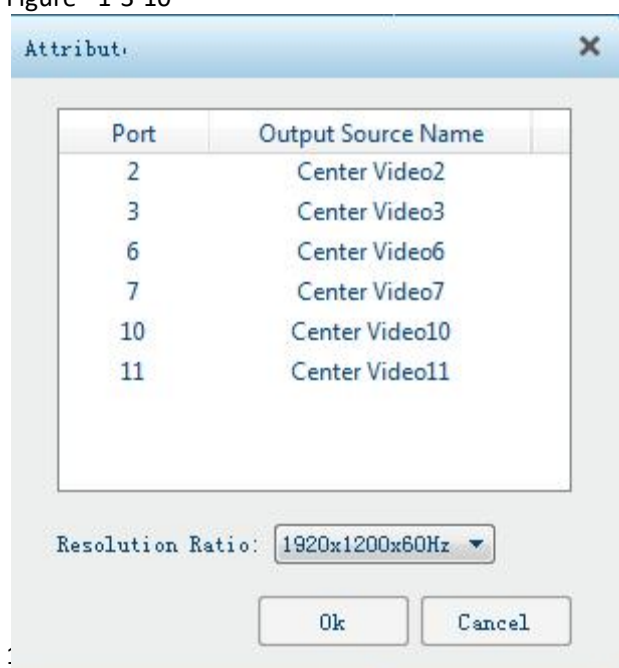
The window displays the information of the corresponding output port (ID on the hardware). You can select the Port. no to check the information on different output ports. When the output port is VGA, it can be select the type as VGA or YUV by user

 Change the output source resolution after the need to refresh to show Household modified resolution.

After changing the output source resolution, you need to refresh the display by refresh button



2) When multi output are selected, click the 'Attribute' and pop up the bellowing he window as Figure 1-3-10



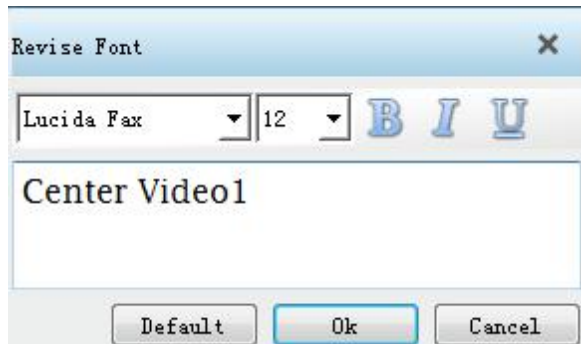
Click 'OK' to change the output resolution.

5.Signal Adjustment

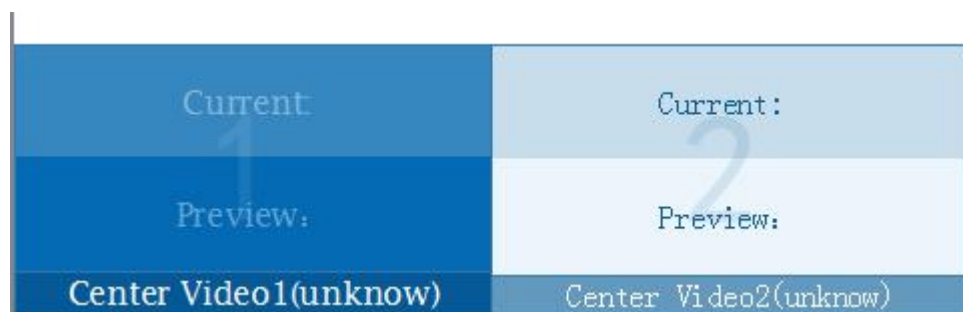
Reference to the 1.2.1 point 3.

6.Front setting

Change the font of marking character on output signal



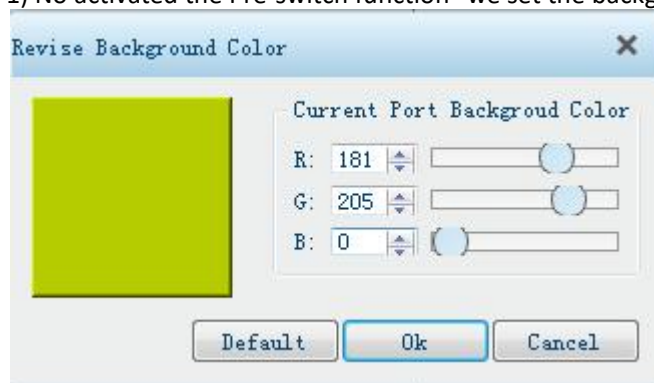
Corresponding output mark will be changed,such as



1-3-12 Front setting

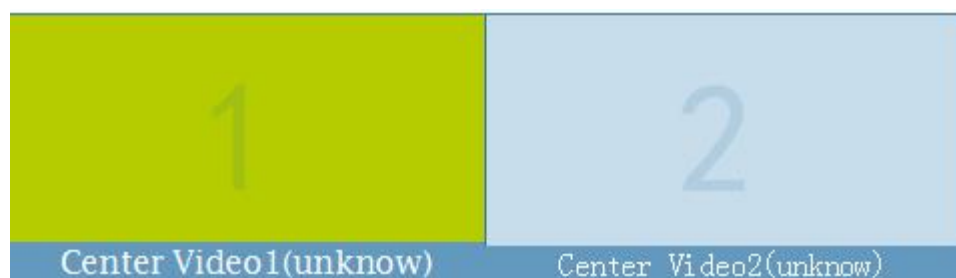
7.Background Color Setting

1) No activated the Pre-switch function--we set the background color as figure 1-3-13



1-3-13 Background color setting

Click 'OK' to confirm the setting, we get the effect as figure 1-3-14.



1-3-14 Background color setting

2) Activated the Pre-switch function--- we set the background color as figure 1-3-15

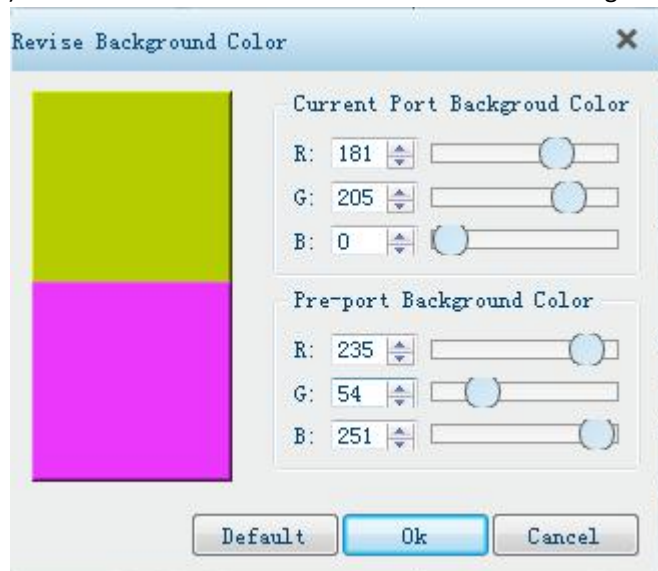


Figure 1-3-15 Background color setting

Click 'OK' to confirm the setting, we get the effect as figure 1-3-16

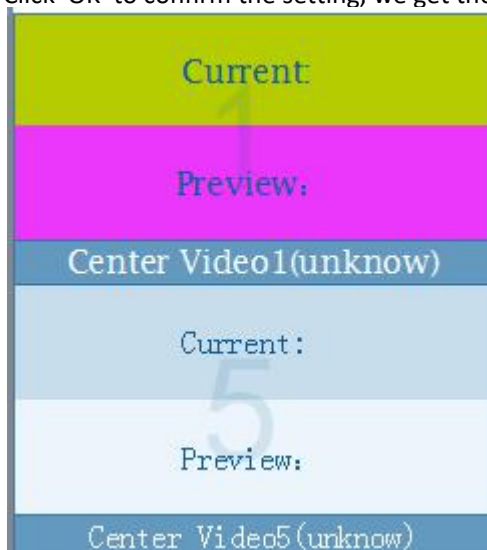


Figure 1-3-16 Background color setting

8.New Partition

Select the outputs for grouping up and right-click to select 'New Partition' to get the windows, Figure 1-3-17

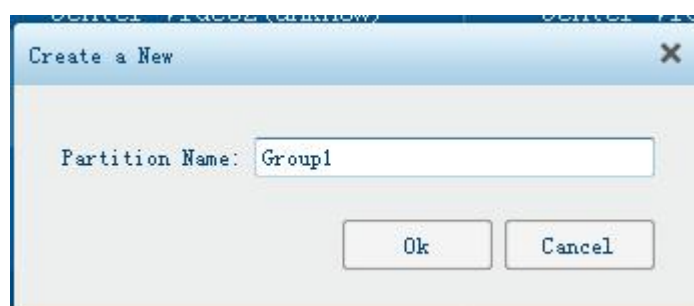


Figure 1-3-17 New Partition

Click the 'OK',and we will get the "group1" on 'Group Linkage'

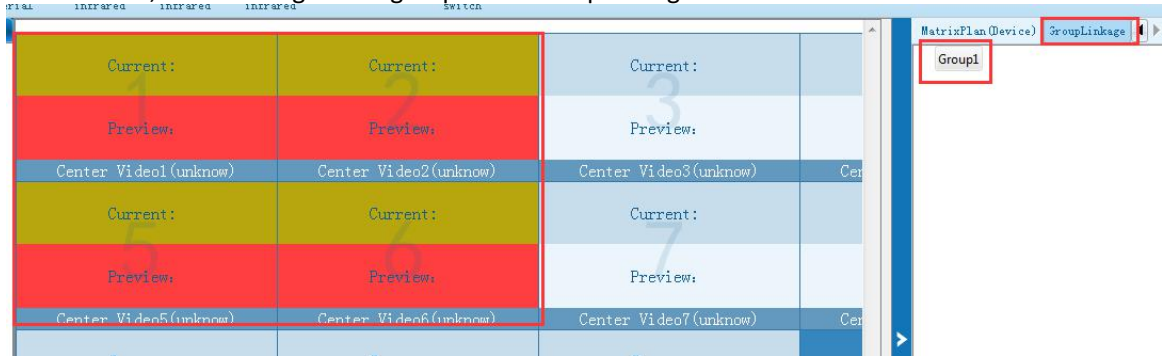
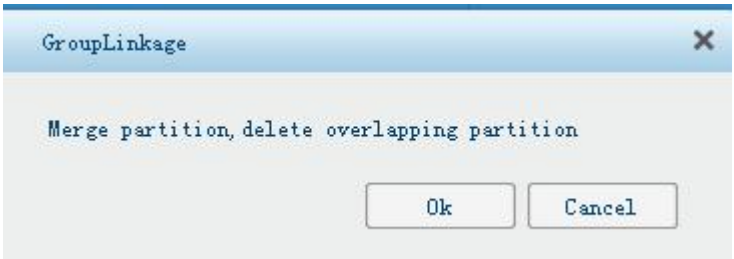


Figure 1-3-18 New Partition

9.Partition Combination

If you want to build up a group included the exit group,you need to select the menu 'Partition Combination' to build a new group.



Click 'ok' to delete the repeated area and build up a new group.

1.4 Video Preview Window



Figure 1-4-1 Preview video window

When the preview area of the video shows the upper right corner of the preview card that the corresponding port is in the closed state, the user can use the mouse or touch screen (PC support touch screen) to drag a video input signal source from the signal management interface to the preview window.

1.5 Menu Bar

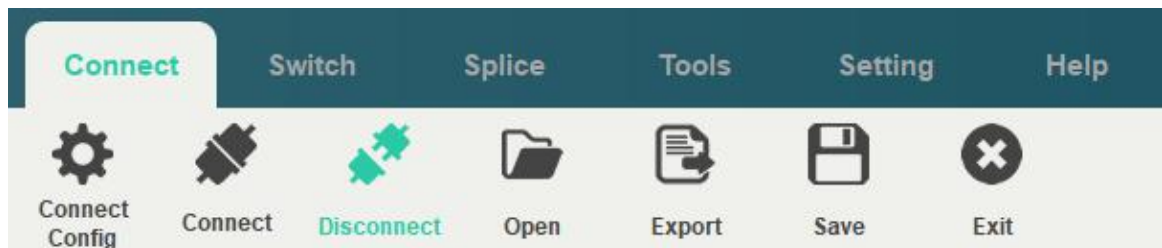
The Menu Bar on the main interface as the figure.



1-5-1 Menu Bar

1.5.1 Connect

The submenu is as bellowing picture.

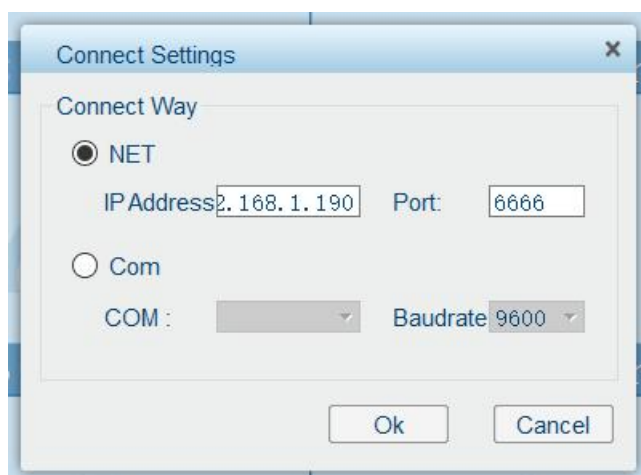


1-5-2 'Connect' sub-menu

1.5.1.1 Communication



Click the  menu to set the communication way,



1-5-3 'Communication' setting

The user can select to use NET or COM to connect with matrix. The default setting is NET and user can

1.5.1.2 Connect



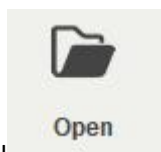
Click the menu to connect the PC to matrix by the NET(Default)

1.5.1.3 Disconnect



Click to disconnect the communication between PC to the matrix.

1.5.1.4 Open



The menu is used to import a project with *.vjm file and load the input,output and plans.

1.5.1.5 Export



Export the current setting including input, output and plan to a file named *.vjm.

1.5.1.6 Save



Save the current project.

1.5.1.7 Exit



Exit the software.

1.5.2 Switch

The Matrix Switch submenu is as the picture

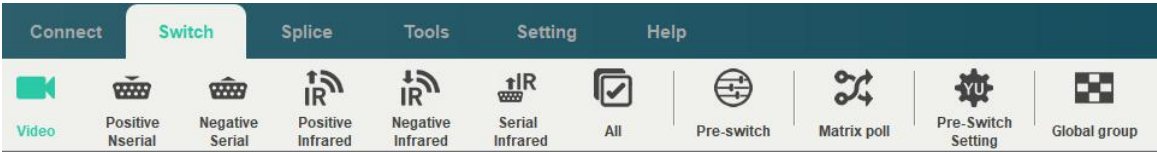


Figure 1-5-4 Switch Submenu Bar

When in the "splicing mode" and need to switch to the "matrix mode", click "switch " to matrix mode.



Figure 1-5-5 Switch Submenu Bar

the seven buttons are interlock for selecting one at the same time.



means video switch



input port receiving serial signal connect to the output port sending the serial signal.



output port receiving serial signal connect to the input port sending the serial signal.



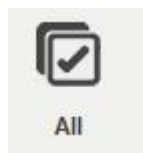
input port receiving infrared signal connect to the output port sending the serial signal.



output port receiving infrared signal connect to the input port sending the infrared signal.



input port receiving serial+ infrared signal connect to the output port sending the serial+ infrared signal.



Execute all above 6 types switch.



This button is need to be turned on for pre-switch function in advance and the function is switch all the 'Preview' to 'Current' output.



This function is a matrix schedule plan function. Click 'MatrixPoll' view all the plans to the matrix and select the plans to the schedule list.

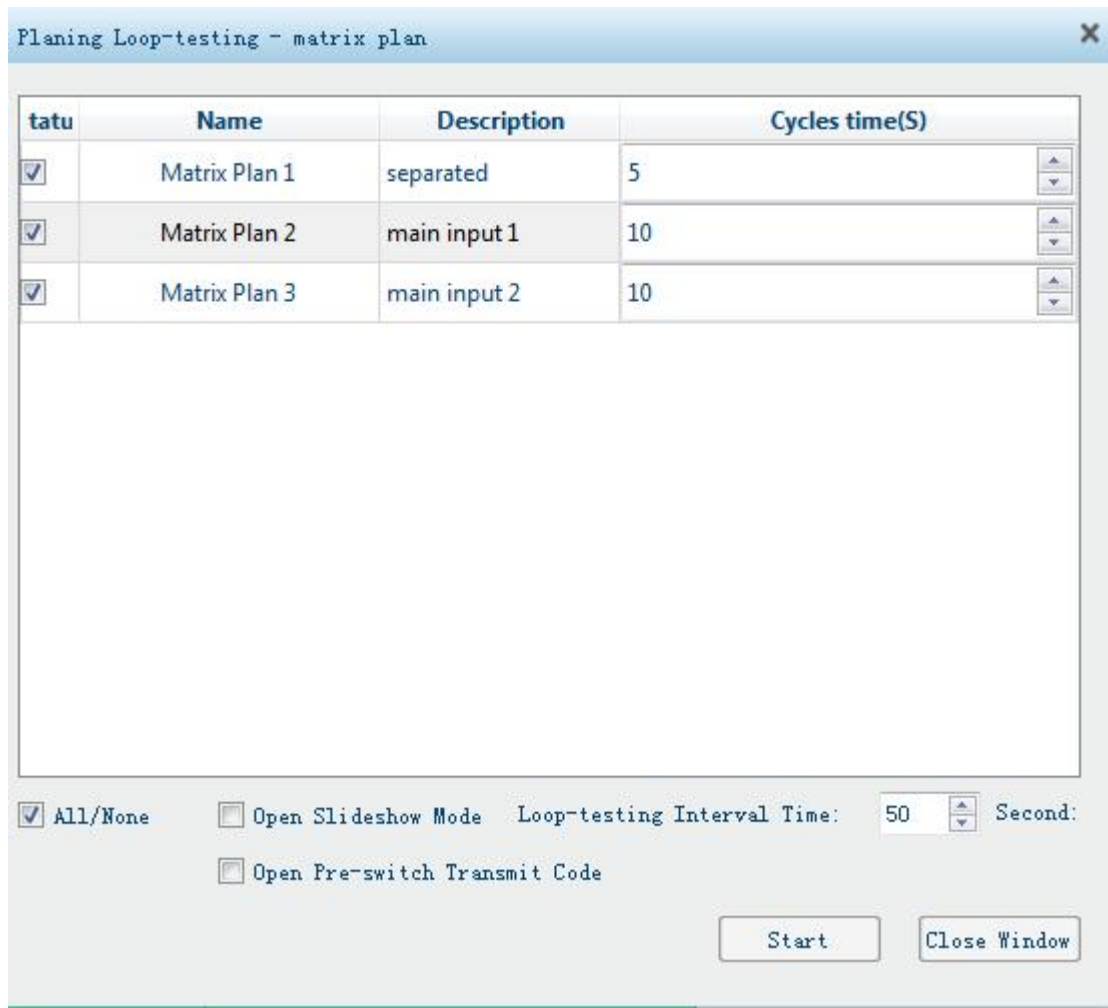


Figure 1-5-6 Planning Loop



Click the "Pre-switch" function to pop up the window as Figure-1-6-4.

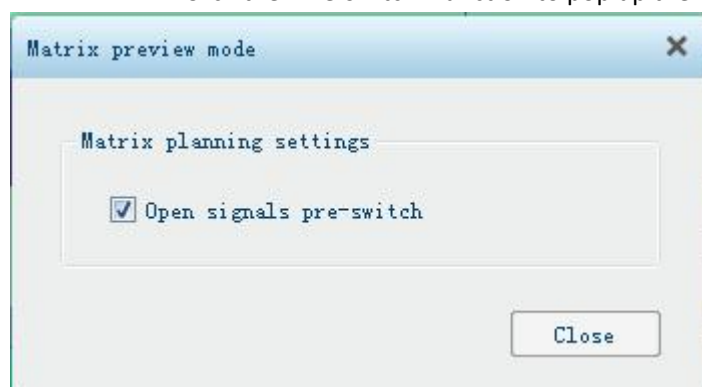


Figure 1-5-7 Pre-switch

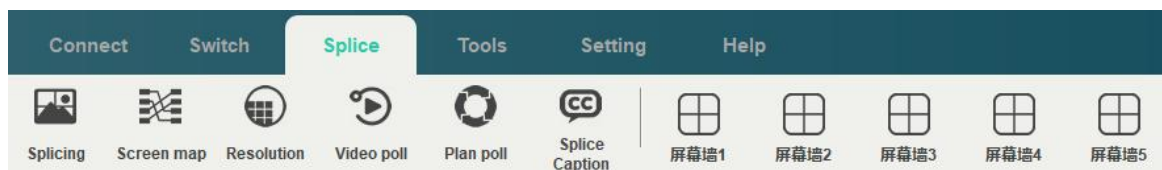
The window can be enable or disable the Pre-switch function.



This button sets the entire partition under the current partition management. For the global partition, so when switching matrix plans will not switch to the district under the plan management.

1.5.3 Splice

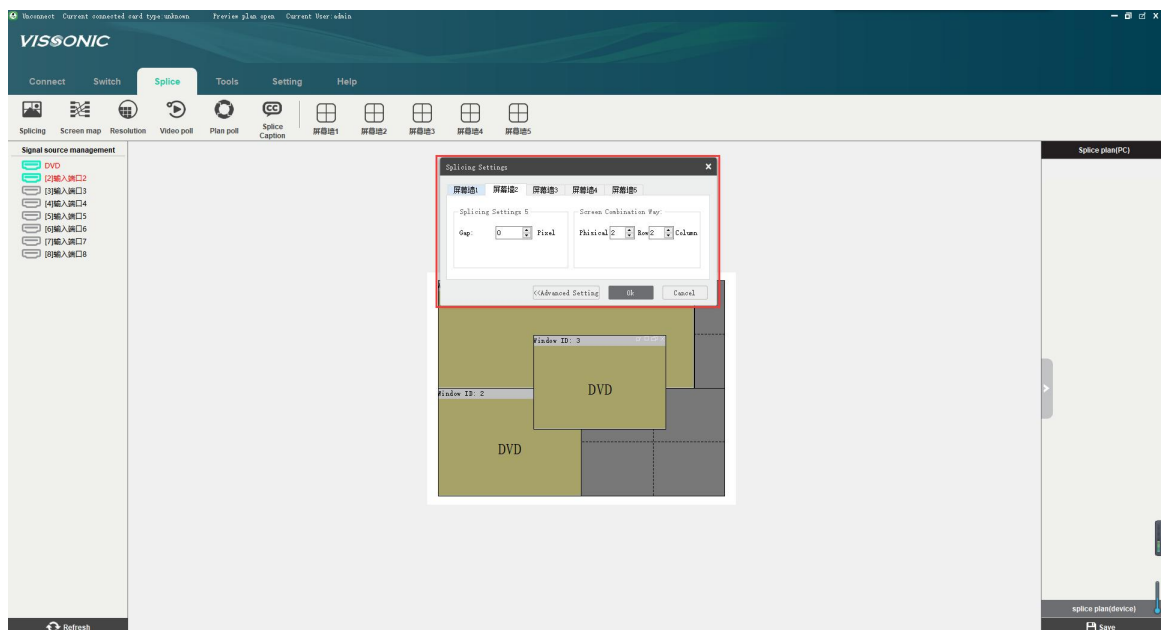
Click the 'Splice' menu and we get the submenu



1-5-8 'Splice' submenu

1.5.3.1 Splicing

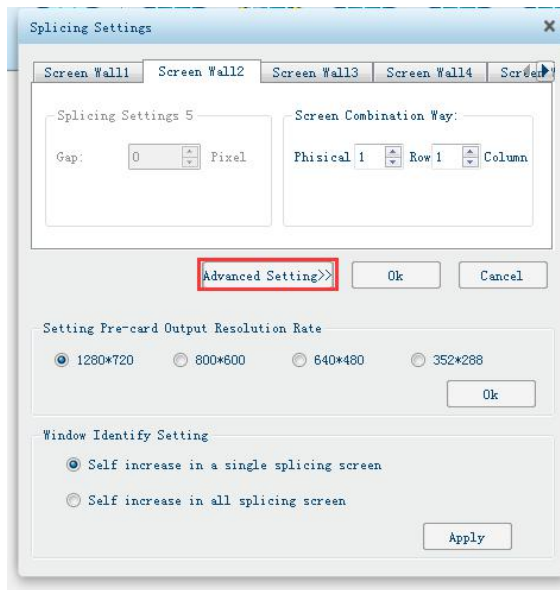
Click the 'Splicing', pop up the splicing settings window.



1-5-9 'Splicing' setting

The Software support to control max. 5 video wall with one video wall processor. The splicing setting window allows you to set the panels quantity on the Row and Column and Gap pixel for each video wall.

Click the "Advanced Settings" to set output resolution of the pre-view card (the lower the resolution the video is less clear, but the more fluent).



1-5-10 'Splicing' setting

Click 'Ok' on Screen Wall2 to confirm the setting and we get the simulated interface as Figure 1-5-11

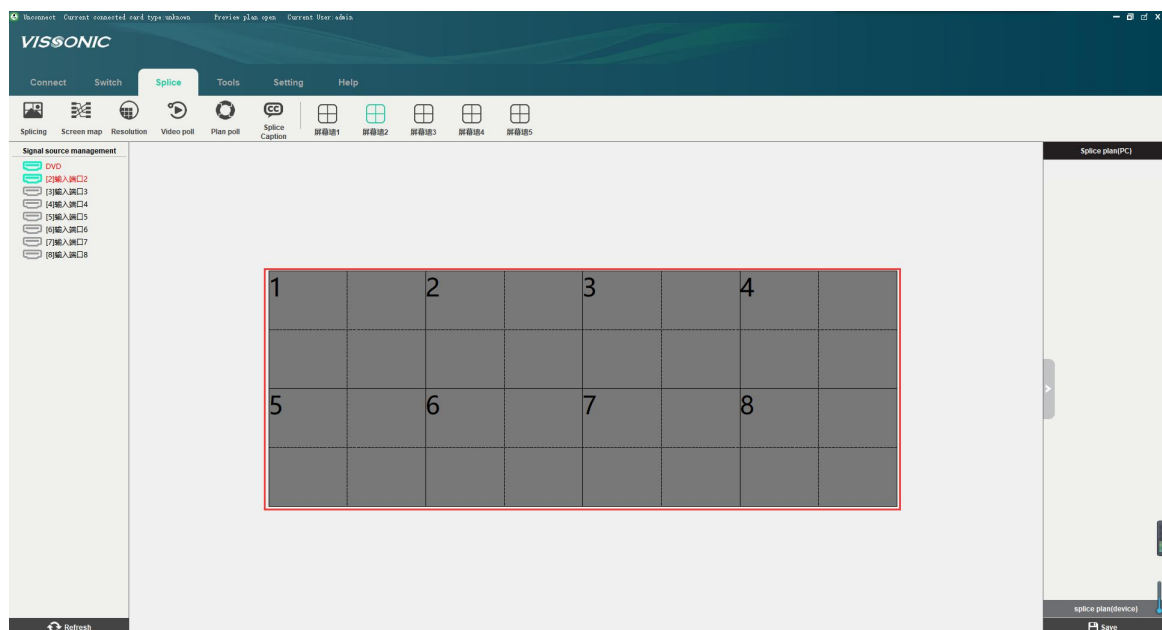


Figure 1-5-11 'Splicing' setting

Draw on the simulated video wall area by mouse or touch screen, we can get a window to display the video .



Figure 1-5-12 Video Window

The following window is displayed on the video display:

Window Title: The input source name is displayed.

Window ID: Indicates the window number.

Window layer no.: show the window is on which layer

Window Position: The upper left corner of the window is sitting on the upper left corner of the screen wall

Window Size: The size of the window

The upper right corner of the window showing the buttons are apply button, maximize button, restore button, close button.

The right click on the video window (or if the PC supports touch screen and just press 2S after the release of the hand) can pop up the right-click menu to set the window of attribute information of the port.

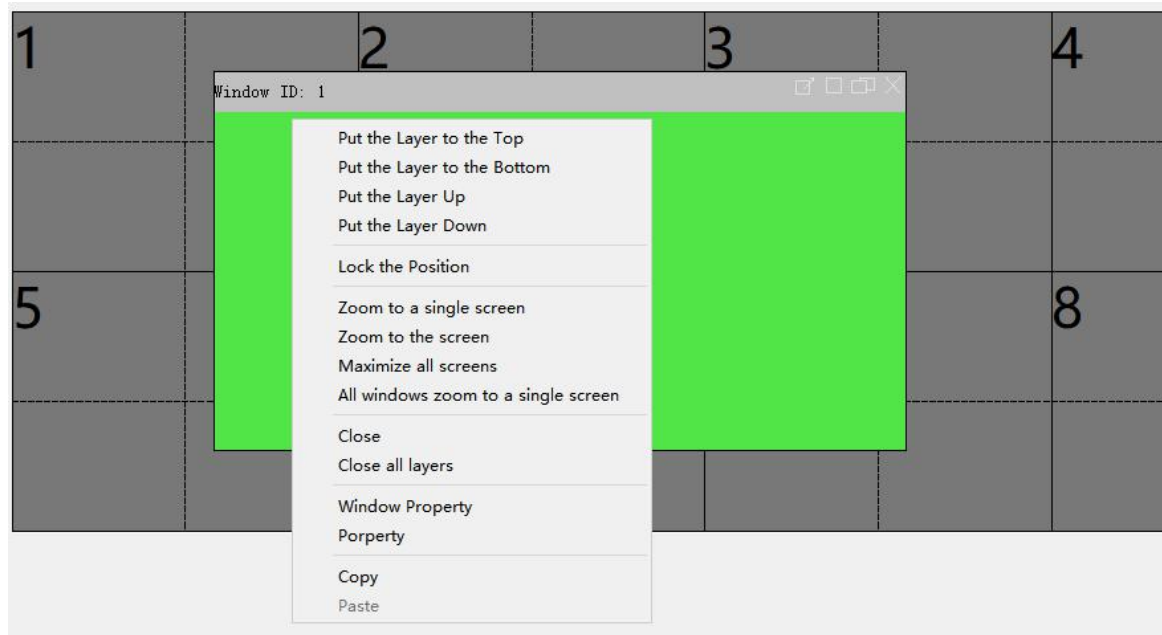


Figure 1-5-13 Right click menu

As shown in the following figure shows the menu

Top--- move the window to the top layer

Bottom--- move the window to the bottom layer

Move up---move the window to up a layer.

Move Down--- move the window to down a layer.

Locked position--- locking the window on the current position and disable move to other position

Zoom to a single screen: Zoom the window to the full screen on the left upper panel of the window

Zoom to the screen----zoom to the full screen on those panels that is covering by the window.

Maximize to all screens----zoom full screen to the whole video wall

All windows zoom to a single screen----all windows zoom to cover a single panel.

Close----Close the clicked window

Close all layers---Close all the windows

Window property-Click to pop up the property window Figure 1-5-13

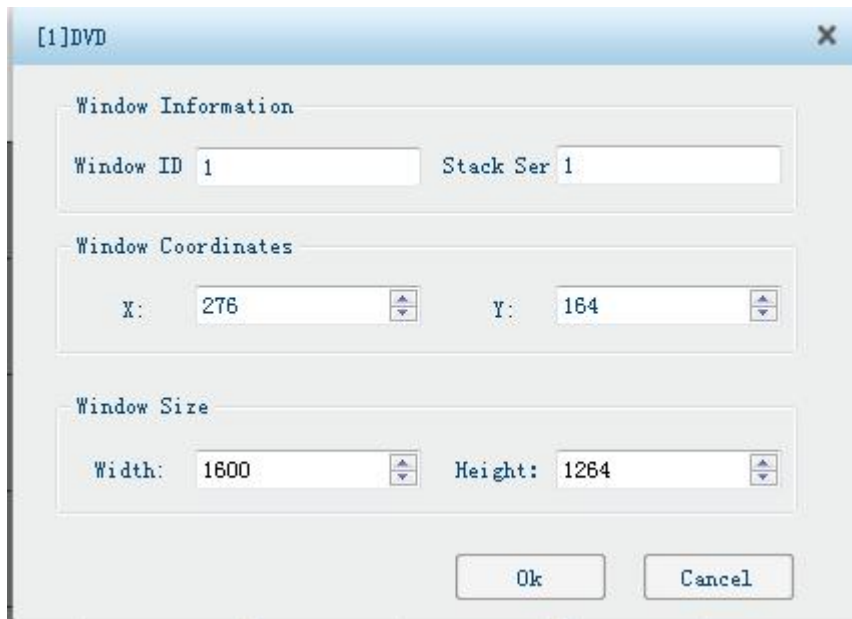


Figure 1-5-13 Property window

Property--Click to pop up the hardware information of the input port.

Copy--Copy the input video

Copy--Copy the input video of the clicked window

Paste--Paste the copied input video to the clicked window

1.5.3.2

ScreenMap

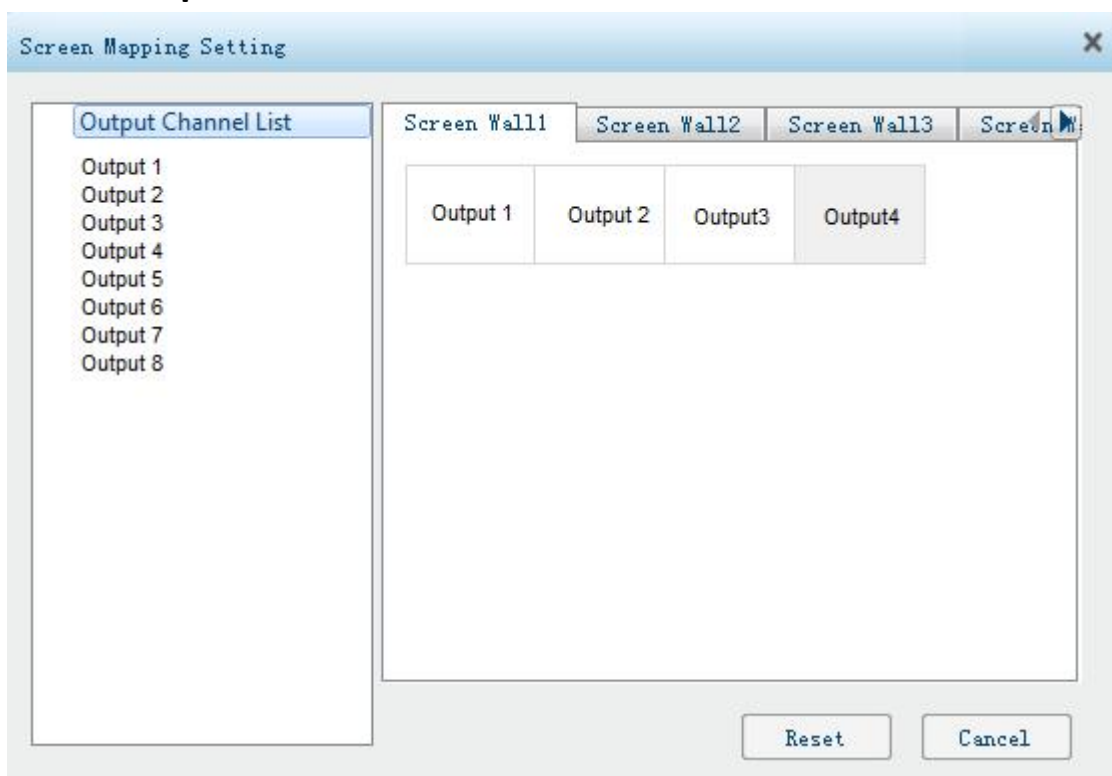




Figure 1-5-15 Screen Map

Click "Screen Map" to display the pop-up window as shown above. Left column display all the output channels, the right column shows the output of the splicing wall Road.

Click "Reset" to set the correspondence relationship between the output list and the video wall.

- 1) The left channel can be dragged to the right of the video wall
- 2) Select the right channel in the splicing wall of the output channel, and then double-click the left column of the output channel to establish the corresponding relationship;
- 3) The right column can be de-established by double-clicking the relationship.
- 4) Firstly set the splicing menu and then set the screen mapping, otherwise the relationship cannot be established successfully.

1.5.3.3 Resolution

Click the "Resolution" to set the screen resolution for each video wall.

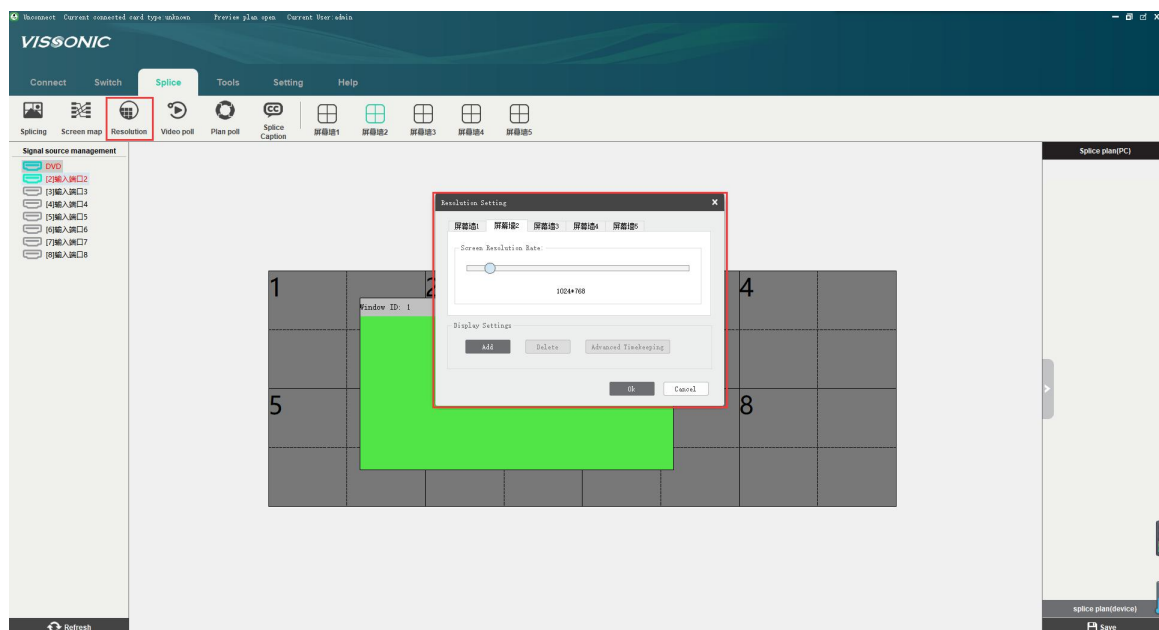


Figure 1-5-16 Resolution

1.5.3.3 PlanRoll

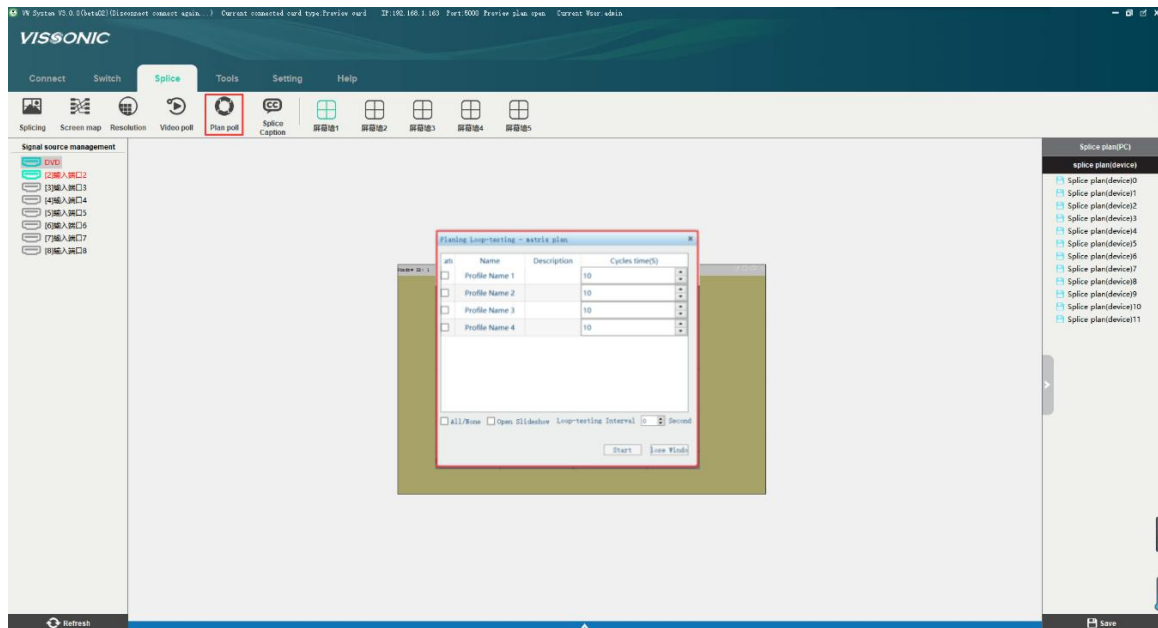
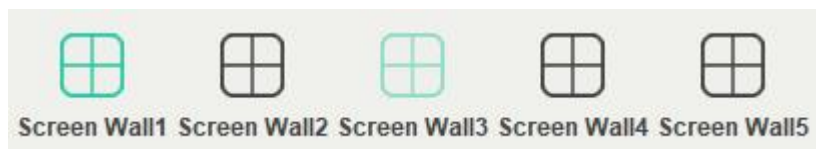


Figure 1-5-17 PlanRoll

Rolling switch the splicing plan to test the performance with the splicing plan on PC.

1.5.3.6 Select Video Wall

Click the Screen Wall1 ~Screen Wall5 to select the video wall for operation.



1.5.4 Tool

The main function of the "Tools" menu is to do some other support for the software

Helper function, can be more perfect to support the operation of the software. tool"

The submenu of the Tool menu are shown in Figure 1-5-18

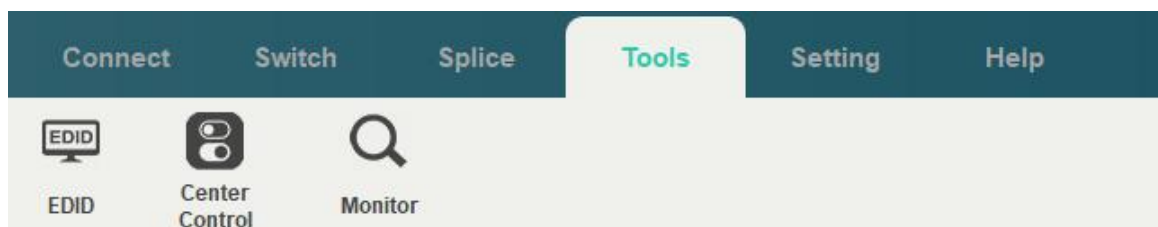


Figure 1-5-18 Tool Submenu

1.5.4.1 EDID

EDID full name is Extended Display Identification Data is a VESA standard data format that contains information about the monitor and its performance, including vendor information, maximum image size, color settings, manufacturer preset, frequency range And the string of the display name and serial number.

Use EDID to modify some of the modifiable properties of the source. As shown in Figure 3-5-20 EDID plug-in.

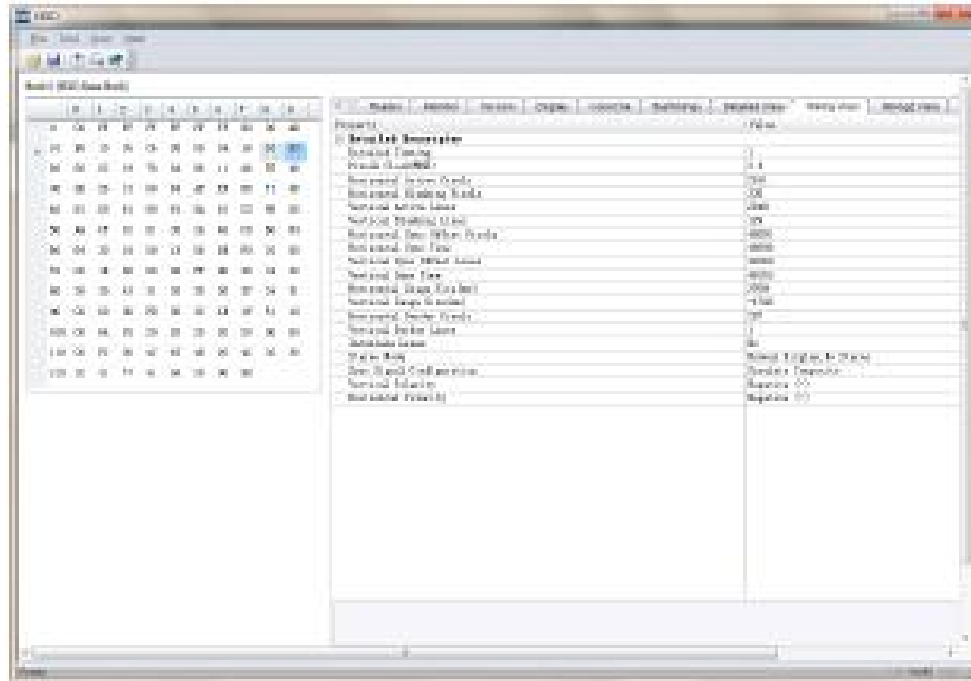
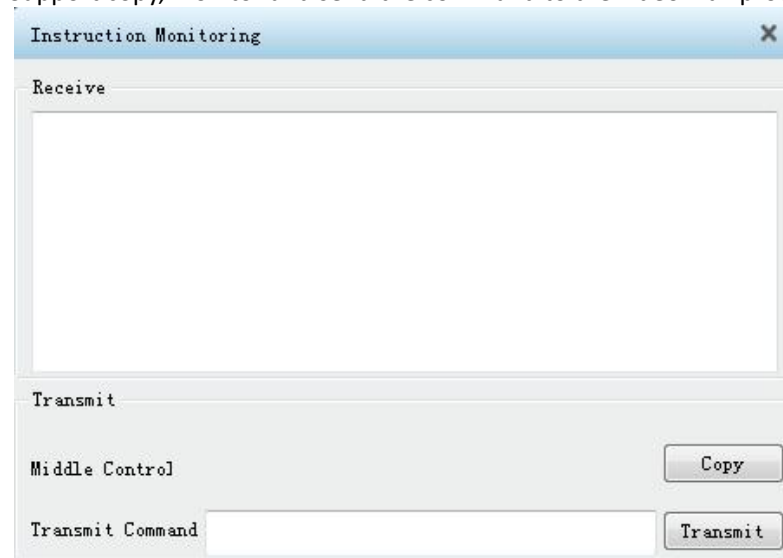


Figure 1-5-19 EDID

1.5.4.2 Monitor



Support copy, monitor and send the command to the video wall processor



1.5.5 Setting

"System Settings" menu is mainly on the software system settings and hardware devices to update. As shown in Figure 1-5-20 "System Settings" menu



Figure 1-5-20 Setting

1.5.5.1 UserManage



Click **Change user** to get the user Manager window as the Figure 1-5-21. There are only allowing 1 Administrator to manage all user.

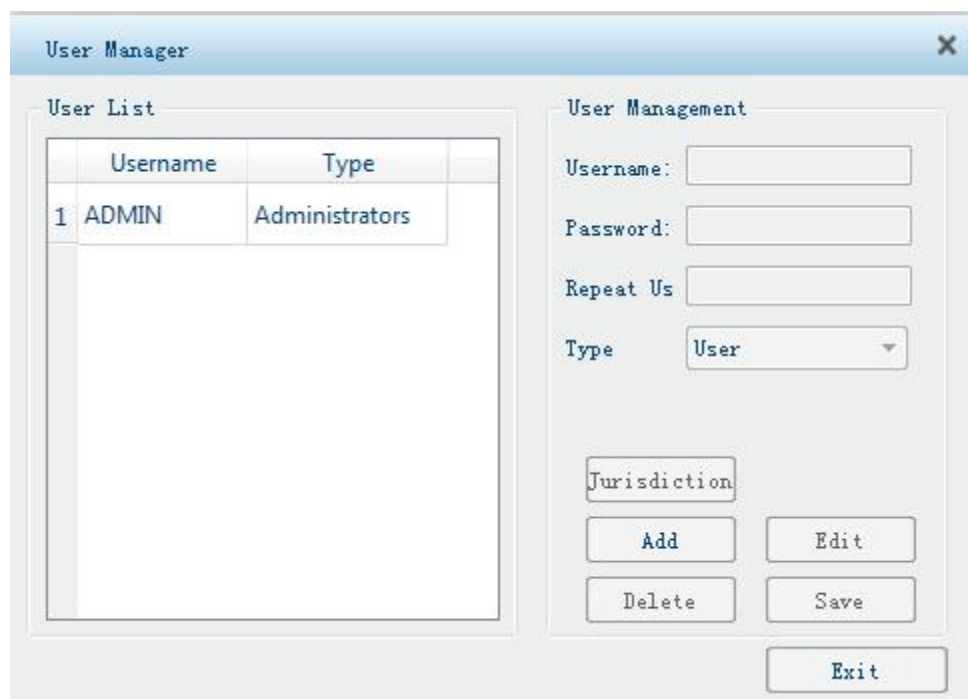


Figure 1-5-21 Setting

Add a user operation process is as follows: click to add -> fill with Name, password, duplicate password, user type -> click to save.

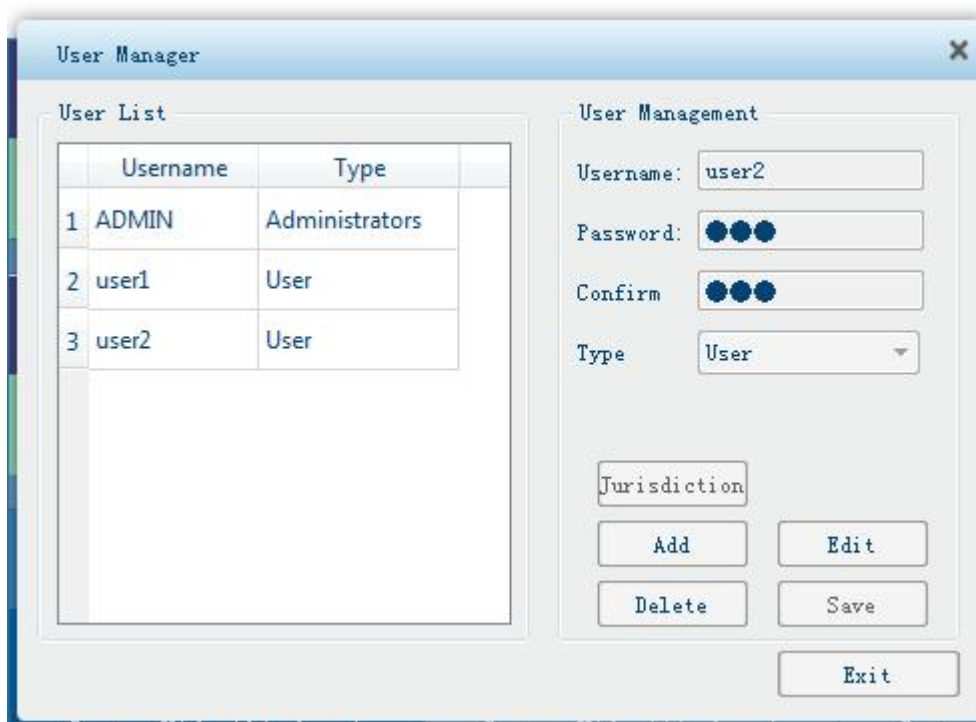


Figure 1-5-22 Setting

You can set the user jurisdiction.

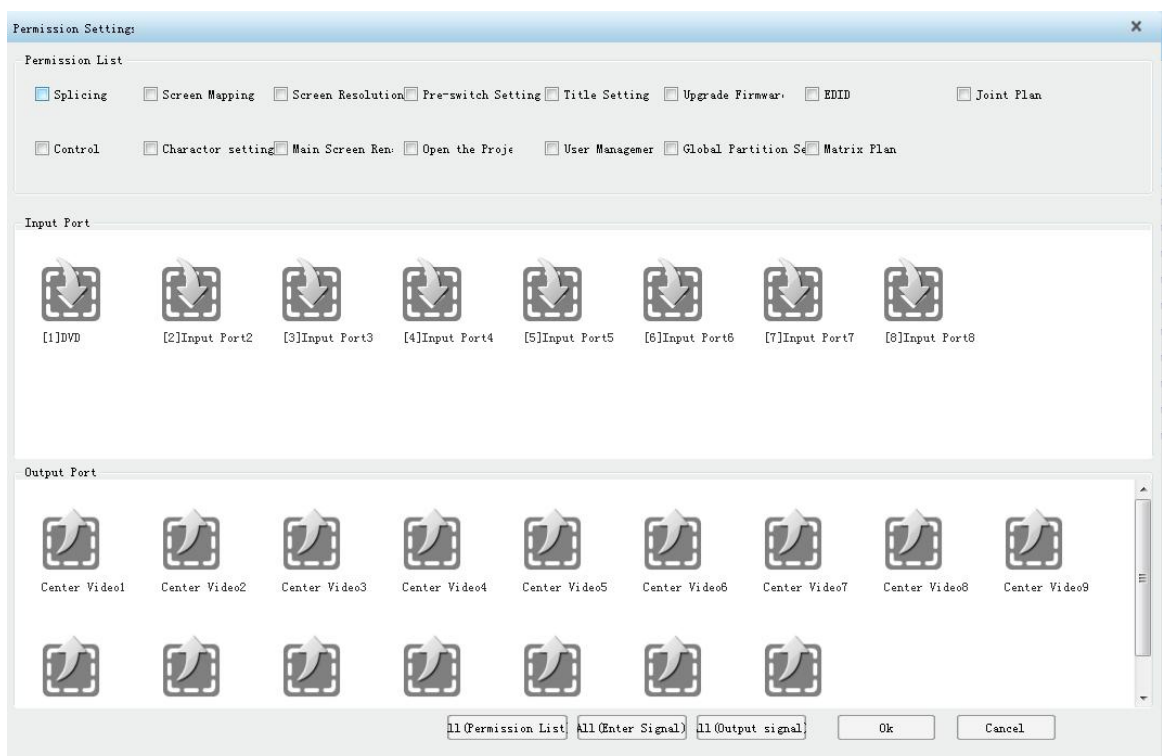
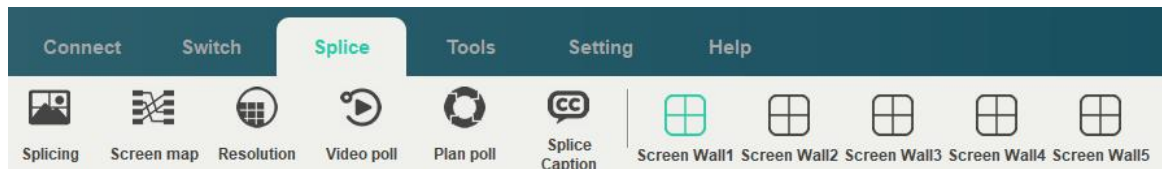


Figure 1-5-22 User Jurisdiction

The forbidden function will be frozen as bellowing picture



1.5.5.2 Firmware Update



Click the  button, you need to enter the administrator password



Figure 1-5-23 Firmware update

After you enter the password, you get the interface to update the firmware

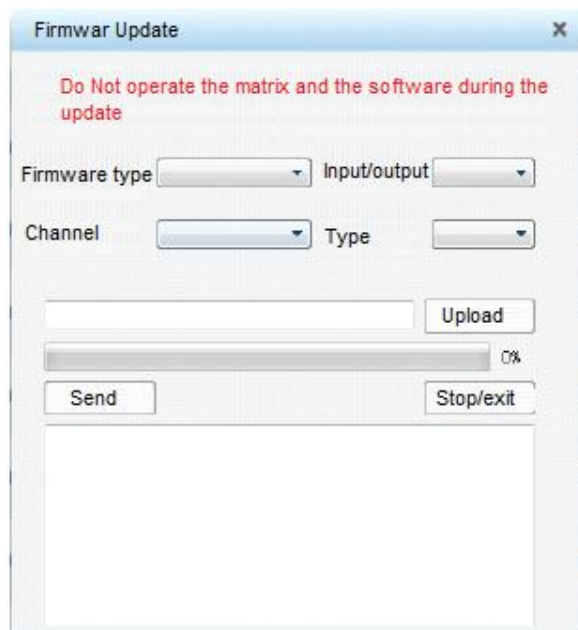


Figure 1-5-24 Firmware update

Hardware support serial upgrade function. The upgrade steps are as follows:

- 1) Check whether the serial cable of the PC is connected to the out port on the control card of the matrix switcher
- 2) Check the 'Communication' menu to select the COM connection and open the serial port.
- 3) Select the type of firmware you want to upgrade. There are four options: control card, MCU, FPGA, FPGA-A and FPGA-B.
- 4) If the step 3) is to select the control card, proceed directly to the sixth step. Otherwise choose to update the input card or output card.
- 5) Channel selection and Type selection is mutually exclusive, when the choice of the channel when the user only update the channel . when the type is selected, after select the input card or output card, all belong to the type of card is all updated.
- 6) Select the file you want to upload (* .bin) and click the Send button.

1.5.5.3 Export Status



Before you click the "Export Device Status" button, you can ensure that the device is connected to the PC. This feature is used to debug project developers to obtain machine information. This procedure will export a txt document to record hardware device information.

1.5.5.4 IP Setting



Matrix IP Setting		Preview Card IP Setting	
IP address	192.168.1.100	IP address	192.168.1.100
Port	6666	Port	6666
Gateway	192.168.1.1	Gateway	192.168.1.1
Subnet mask	255.255.255.0	Subnet mask	255.255.255.0
MAC	5E:45:A2:8C:30:1E	MAC	00:11:22:33:44:55
Default Apply		Default Apply	

You can set matrix network information and preview card network information. The information shown above is the default message. When the user does not know the preview card IP can click the default button to set the default information.

1.5.5.5Character Setting



The user can set the color, position, size, and display status of the spliced wall input signal characters.

Input Signal Character Setting

Character Colour Settings

R: 234

G: 0

B: 0

Setting

Character Position

X: 0

Y: 0

Setting

Character Size

Horizontal: 32

Vertical: 32

Setting

Display Status

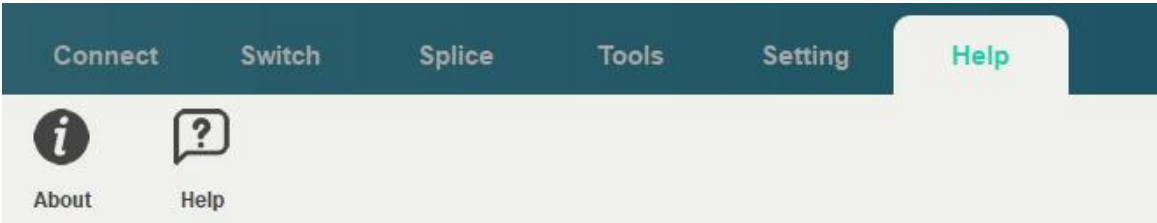
Status

Hide

Ok

Close

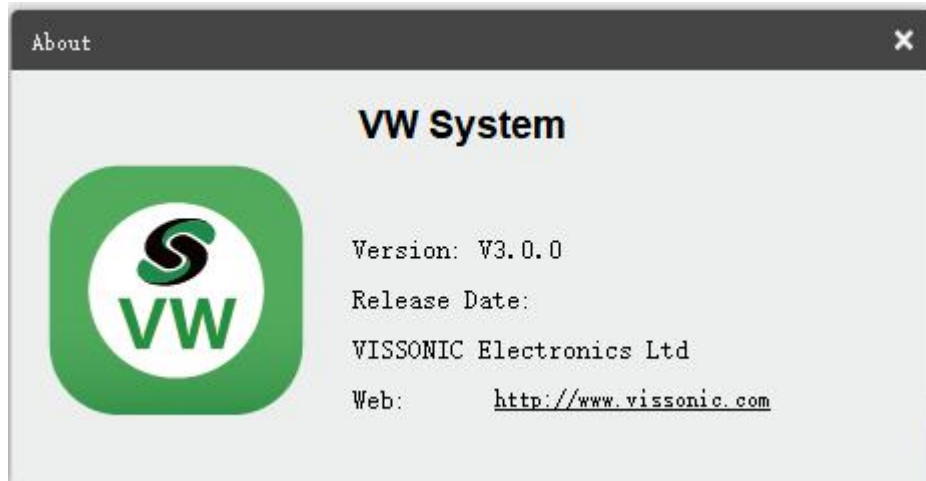
1.5.6 Help



1.5.6.1 About



Show the company & version information



1.5.6.2 Help



Link a PDF software user manual.

1.6 Matrix Plan

The plan is mainly to record the user to save the state of a machine at a time, and then you can restore the results of its state, these plan is divided into matrix Profiles, splicing Profile.

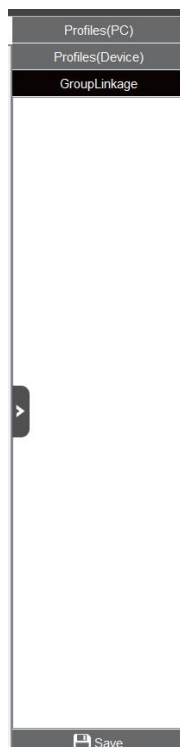


Figure 1-6-1 Matrix Profile function.

1.6.1 Save plan

1, Save matrix plan

When in matrix mode, click the Save button



in the plan list to get

the window as shown in Figure 1-6-2

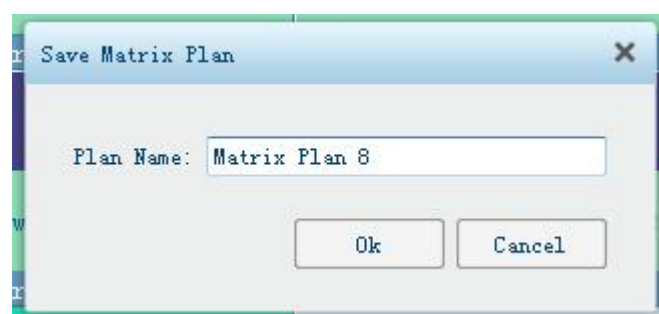
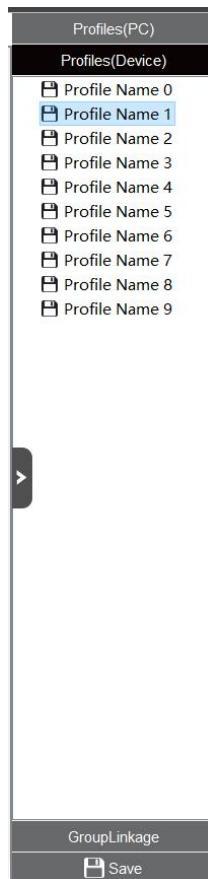


Figure 1-6-2 Save Matrix Plan

Figure 1-6-3 Matrix Plan on PC

Double-click a node to restore the stitching plan



Right click to get the function of rename matrix plan, re-save the matrix plan, delete the matrix plan (support keyboard del key to delete the matrix plan).The pre-switch function is the same as the "matrix switch" -> "pre-switch" function.

1, Save splicing plan(PC)

When you are in the splicing mode, click the Save button  in the plan list and save the plan to the current PC, as shown in Figure 1-6-3

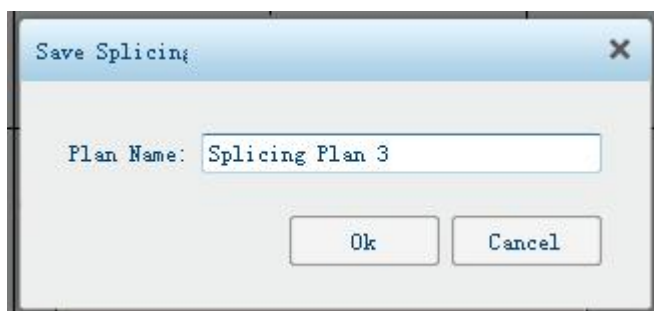


Figure 1-6-3 Save Splicing Plan

Click "OK" , the software can be seen on the right side of the saved splicing plan, double-click to view the saved splicing plan, as shown in Figure 3-6-6 splicing profiles management.

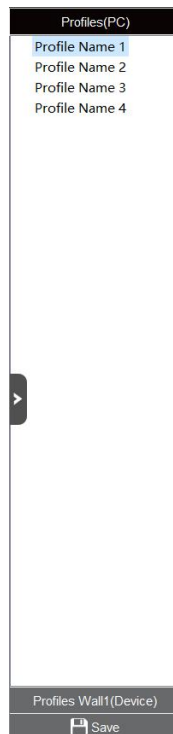
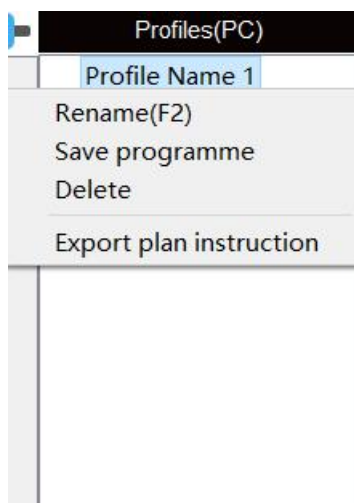


Figure 1-6-4 Splicing Profiles management

As shown in Figure 1-6-5 right-click menu management,



Right click the node to Implement the rename plan, re-save the plan, delete the plan (support keyboard del key to delete the plan) and export the plan.

3.Splicing Plan(Device)

Each splicing wall currently supports up to 12 splicing plans saved to the device. The software connect device and gets the splicing plan saved by the device. The saved plan icon will be blue, otherwise it will be gray. The initial interface is shown in Figure 1-6-6 as shown.

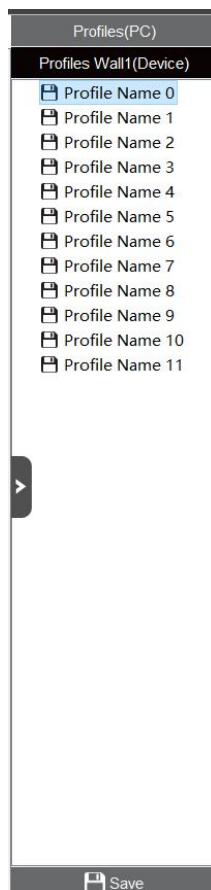
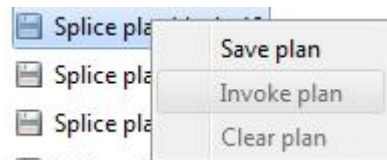


Figure 1-6-6 Splicing Plan(Device)

As shown in Figure 1-6-7 right-click menu management,



To save the plan, Invoke plan and clear the plan function.

Save the plan---right-click to save the plan, save success, then the icon becomes blue, otherwise become gray.

Invoke the plan--- right-click to select the call plan (call the plan can only choose to save the plan node is blue node, otherwise invalid operation), the call is successful, then the splicing wall back to the device security

Clear the plan--- right-click to clear the plan, clear the success of the icon grayed out, otherwise no change.

1.6.2 Plan copy (paste)

Click to select the plan, you can copy the plan operation. Click Paste to paste the plan. The postpaid plan includes all the information in the original plan (currently only supports matrix copy and Paste).

Only support matrix plan to copy and paste.

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